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Immunology.labs@ggc.scot.nhs.uk

03/09/24

Dear Colleague,

Neuroimmunology Email Enquiries

As part of our ongoing approach to harmonise services between Immunology and Neuroimmunology in NHS Greater Glasgow & Clyde, I am writing to inform you that from the **1st October 2024** the generic email address for **Neuroimmunology enquiries (NeuroImmunology.Labs@ggc.scot.nhs.uk)** will no longer be monitored.

The email address for all non-urgent Immunology and Neuroimmunology enquiries is immunology.labs@ggc.scot.nhs.uk. This inbox will be monitored during routine hours, but should not be used for urgent enquiries. For **all urgent enquiries**, please continue to contact the Duty Immunologist on 0141 347 (6)8872.

For a limited time period, an out-of-office message will be applied to NeuroImmunology.Labs@ggc.scot.nhs.uk to advise of the new procedure, but this account will ultimately be deleted.

We hope these updates will improve the management of non-urgent enquiries to the department. If you have any questions, please do not hesitate to get in contact with us using the above details.

Yours sincerely,



Sylvia Arthur
Laboratory Manager
Immunology & Neuroimmunology
NHSGGC