

Core brief

Daily COVID-19 update (2nd June 2020, 2.45pm)

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Life on the Frontline

As part of our celebrations this week to recognise the contribution of our volunteers in today's Life on the Frontline video we hear from Adrian Walaszek, a volunteer at the Royal Alexandra Hospital.

Adrian explains while some of the work has changed due to the pandemic he remains proud of the volunteering team at the RAH. [Click here to view the video](#) or click the picture below.

Making Messages Clear to All

Ensuring that patients have the correct information in a format that they can understand is even more crucial at a time when key health messages are new and subject to change.

The Clear to All process is therefore still operational during this time, to help us meet the individual communication needs of our patients.

Local information can be provided in the specific format or language required. This includes easy read and audio versions, British Sign Language videos and translation into languages other than English.

If you would like your information produced in an accessible format, or would like further information, please contact either jac.ross@ggc.scot.nhs.uk or nuzhat.mirza@ggc.scot.nhs.uk

Rest & Recuperation (R&R) Hubs questionnaire

At the start of the COVID-19 crisis NHSGGC put in place a range of additional supports for staff to help us to look after our own health and wellbeing. We learned from other countries ahead of us in the crisis about the importance of psychological and wellbeing support and the availability of staff rest and recuperation areas.

The R&R Hubs were very quickly set up and have been a resounding success. Members of all staff groups have reported feeling more valued and looked after and many have been asking if the Hubs could be a permanent feature.

Click on the following link <https://webropol.com/s/rrhub> to complete a short survey to provide us with more detailed information about your use of the hubs and the wellbeing support available and this will help us take ideas forward.

Social distancing on transport

Public transport providers continued focus is to wherever possible provide services that meet demand for staff travelling to and from hospitals. However, in line with Scottish Government guidance, they are introducing a series of initiatives in relation to social distancing. These will vary from operator to operator, but in general the following are now in operation;

- Passengers should wear a face covering when travelling
- Use contactless payment where possible
- Refrain from eating or drinking whilst onboard
- Leave windows open onboard to aid ventilation
- Increased cleaning regimes for all services
- No standing passengers allowed
- To accommodate social distancing, services will operate at a reduced capacity. This may result in some services being full and not being able to accommodate any further passengers.

Operators are continually reviewing services for key workers to ensure they continue to meet demand, so if you have a particular issue regarding a service, please contact the Travel Plan Office or feedback to the operators in question. For more information on current service levels, please visit [Traveline Scotland](#) on a regular basis. Information is also from Travel Plan Office at travelpo@ggc.scot.nhs.uk or from the Transport pages on [Staffnet](#).

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhs.gov.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

Are your contact details up-to-date? [Click here](#) to check