

# Core Brief



## Message from Jane Grant, Chief Executive (10 May 2024, 2.30pm)

This Sunday marks International Nurses Day and to all of our nursing staff across NHSGCC I'd like to thank you all for your incredible contribution. We have nearly 12,000 nurses working in different specialties within our service. I am truly humbled by the consistent and overwhelmingly positive feedback we receive from those who have experienced our care which often highlights the compassion and person-centred care our nursing team delivers. Thank you all once again for your service.

This afternoon our Staff Governance Committee was welcomed at the Beatson West of Scotland Cancer Centre as part of our programme of Board visits to services across NHSGGC. Committee members were able to learn about the ETHOS AI-Enhanced linear accelerator, an innovative machine used to carry out highly targeted radiotherapy while also reducing the time patients need to spend receiving treatment at any one time. It is a fantastic service and we are proud to host it for patients. Committee members also heard from the dedicated Beatson staff who were able to talk around our person-centred approach to radiotherapy treatment planning. My thanks go to the whole team involved in this visit and to all the staff at the Beatson.



As we approach the launch of iMatter 2024, I want to emphasise the importance of every member of staff using this opportunity to provide feedback of your experience at work. The iMatter questionnaire will be launched in three cohorts, with the first cohort starting on 13 May. To find out when iMatter will launch in your area, please visit the [iMatter page on HR Connect](#).

The questionnaire, along with the subsequent collaborative action planning discussions, offers an opportunity to share your workplace experiences and identify areas of improvement. For an insight into how your feedback is shaping our activities, I encourage you to review the 2023 iMatter Board Action plan.

In April our Active Travel Programme team asked staff to take part in the Spring Walking Challenge to 'Walk the World'. We asked staff to log their steps and movement to try and clock up 56,284 miles in only four weeks. Thanks to the 1,000 participants who signed up, we have managed to walk the world in only two weeks, averaging more than 11 million steps per day. This is a fantastic achievement and something helping to spotlight the importance of exercise for the physical and mental health of our staff. We are now looking to see if we can walk the world twice before the four week period ends, and following the success of this initiative, we will be running another walking challenge in Autumn this year. Please keep an eye out for signup details nearer the time.

And finally, I'd like to share some positive feedback from a patient at the New Stobhill Hospital. Thank you to the nursing team and everyone who looked after this day surgery patient who was delighted with his care:

"I was recently admitted to the Day Care Surgery Ward at the New Stobhill Hospital for surgery.

"I would just like to mention that the nurse who looked after me at my pre-op assessment 10 days prior to my surgery had me well prepared as to what to expect on the day, plenty of information had been provided to me. I had no questions. They were thorough and kind.

"My experience is an easy rating of 10 out of 10. All of the nursing staff were lovely, caring and kind. Nothing was a bother and on more than one occasion they told me that I was in good hands, and they were taking the best of care of me.

"I am so grateful to them for making me feel valued and relaxed. Mrs Maclean was my surgeon, and she was lovely, making sure I understood the procedure I was having and did I have any questions. What I could expect for the few days following my surgery and looking after myself.

“The Anaesthetist and his team prepping me for my surgery were so good too; again, taking the time to explain what to expect as they prepped me for the General Anaesthetic.

“As you can clearly see, I am a very grateful and happy patient. The care I had really was excellent.”

Thank you to the team who provided such excellent care to this patient.

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