

# Core Brief



## **Message from Jane Grant, Chief Executive (10 November 2023, 10am)**

Earlier this week, NHSGGC Chairman, Professor John Brown CBE welcomed the Cabinet Secretary for NHS Recovery, Health and Social Care, Michael Matheson MSP to our Outpatient Parenteral Antimicrobial Therapy (OPAT) service, which is based at the Queen Elizabeth University Hospital. During the visit, the team had the opportunity to outline the positive difference the service is making to patient care, through the delivery of acute-level hospital care in an outpatient setting to patients with complex infections. OPAT is a seven-day-a-week nurse-led service that treats patients with infections who require intravenous antibiotics either on a short or long-term basis but who are otherwise suitable for outpatient treatment. This innovative approach to patient care is a really important intervention, which provides an alternative to hospital admission for patients. As such, the visit provided a great opportunity to showcase new ways of working in NHSGGC. I would like to thank all of the staff who were involved with the visit for making it such a success.

This week is Occupational Therapy week, where staff have taken the opportunity to raise awareness of the role of Occupational Therapists and the great work they undertake within NHSGGC. It was therefore fitting that we welcomed Carolyn McDonald, the Scottish Government's Chief Allied Health Professions Officer to Inverclyde Royal Hospital earlier this week. NHSGGC AHP Director Fiona Smith and the Clyde AHP team were delighted to welcome Carolyn on what was her second visit to the Board this year, as it gave the team a great opportunity to showcase innovative models of care, advanced practice and the strong patient pathways between acute and community services. I would like to thank the AHP team for their involvement in the visit.

As Remembrance Day approaches, we are reminded to honour the sacrifices made by the Armed Forces. We know there are many staff members who have a direct connection to the Armed Forces community, and we thank you for your dedication, service and support to your loved ones who serve. We recognise the training and experience that staff bring from being part of the Reservist community is hugely beneficial to the roles you play within NHSGGC. I would like to remind staff that there will be a two minute silence tomorrow, Saturday 11th November 2023, at 11:00am to mark Remembrance Day and I ask that you are respectful of

colleagues and patients who would like to take time to reflect at this point in the day. If you would prefer to use quiet or outside space on sites to mark Remembrance Day, please speak with your line manager, and, for those working remotely, please participate in your own setting. If you have colleagues who are part of our Armed Forces Reservist, Veterans or have loved ones who are part of the current or former serving personnel community, please take a moment to support this important annual commemoration.

I am delighted to share with you that staff from NHSGGC and Inverclyde HSCP have been shortlisted in two of the categories in this year's RCN Nursing Awards. These prestigious UK-wide awards "recognise the most impressive nurse-led projects and celebrate incredible contributions to outstanding patient care" and colleagues have been named as finalists in two categories. Frailty Advanced Nurse Practitioner with Inverclyde HSCP, Kay Anderson, has been shortlisted in the Nursing Older People category for her work to prevent hospital admissions, improving clinical frailty scores and the establishment of community social hubs to provide assessments of frailty and offer physiotherapy exercise classes to support older people post pandemic. The Health for All team has been shortlisted in the Child Health category for their work with unaccompanied asylum-seeking young people. This includes helping newly referred service users to promptly receive the care they need by "creating a one-stop shop to handle assessments, blood-borne virus testing and immunisation", while utilising a trauma-informed approach, which is important due to the circumstances the young person may have experienced on their way to Scotland, such as being a victim of people trafficking. I would like to wish Kay and the Health for All team the very best of luck at the awards, which are being held this evening in Liverpool.

I would like to congratulate the NHSGGC Procurement team for their recent success at the GO Awards, which celebrate the very best procurement achievements from across Scotland's public, private and third sector organisations. The team won the Developing Supplier Diversity Award, for their partnership approach to supporting businesses in all communities across our Health Board area. NHSGGC spends more than £811m with third party providers each year, and as such, we have an ongoing commitment to support local business through our community wealth building plans. We operate across one of the most diverse populations in Scotland, and this initiative involved a partnership with the Supplier Development Programme (SDP), to reach businesses owned and led by people from diverse backgrounds, supporting them as they recovered from the economic shock of the pandemic. My thanks to the team for all of your hard work in this area and congratulations on your very well deserved recognition.

I would also like to thank the West Dunbartonshire HSCP team for inviting me to their local staff awards last week. It was excellent to be part of the event and spend some time with staff who have gone above and beyond for their patients, service

users and colleagues. I would like to once again congratulate all of the winners and thank you for your fantastic contributions.



This week, we have received feedback from a patient receiving care at the Langlands Unit. Our patient writes: “I had an appointment today with Dr Adrees at the day hospital in Langlands building QEUH. Firstly I received the most attentive care from student nurse Aimee and staff nurse Lynn both of them were friendly and extremely professional and put me at ease with the procedures. I’m sure Aimee will be a wonderful nurse! I also received the best of care from Dr Adrees who also made me feel very comfortable with his kind gentle manner he listened to me and then offered me solutions which I was delighted with. I left the ward feeling very happy and would kind to say a huge thank you to all the staff in this department. A big shout out to the car park attendants too who handle the busy turnover of vehicles going in and out of car park across from the A&E they do a fabulous job. Many thanks to all.”

My thanks also to the team at the Langlands Unit for the excellent care you provided to this patient, and our Estates and Facilities team for the important role you play to help ensure that our patients are safe and properly accommodated on our sites.

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