

Core brief

Daily update

(10 October 2023, 1.25pm)

Topics in this Core Brief:

- NHSGGC review of endoscopy cases
- Patient feedback and involvement lunchtime learning sessions - new dates announced!

NHSGGC review of endoscopy cases

NHSGGC has carried out a clinical review of patients who had a colonoscopy between 2020 and 2022 performed by one of its doctors.

The comprehensive look-back exercise of 2700 patients was instigated following identification of a very small number of patients who had not received appropriate follow-up care.

The review, completed in September, identified six patients who suffered harm among the patients who were not followed up appropriately. Sadly, three of the patients died.

All incidents of harm that have been identified are being fully reviewed through NHSGGC's SAER process and the outcome of the reviews that have been finalised have been shared with the patient and/or their families.

A press release will be issued this afternoon on the review and this can be read [here](#).

Should any member of staff have questions or require any support, they should speak to their line manager in the first instance. A contact telephone number has been set up for any patients with concerns or questions (0141 451 5435). All media enquiries should be directed to the Press Office on 0141 201 4429.

Patient feedback and involvement lunchtime learning sessions - new dates announced!

Are you interested in gathering feedback? Planning a change and want to engage with people using your service? If you are short on time or don't know where to start our 40-minute introductory sessions are designed for you!

We share hints and tips to help you get started as well as links to useful tools and resources. You'll also find out how the Patient Experience Public Involvement (PEPI) Team can support you with patient feedback and engagement activities. To register please use the links below - you can attend as many sessions as you wish.

MS Forms

Tuesday 24 October 2023, 12.00pm – 12.40pm

Register here: [Using MS Forms registration](#)

Designing Survey Questions

Thursday 26 October 12.00pm – 12.40pm

Register here: [Designing survey questions](#)

Using Webropol

Thursday 31 October 12.00pm – 12.40pm

Register here: [Webropol session registration](#)

Using Patient Stories

Thursday 2 November 2023 12.00pm – 12.40pm

Register here: [Using patient stories](#)

The PEPI team help staff to engage with patients, relatives, carers and communities. To find out more visit our webpage: [Public Involvement Staff Resources - NHSGGC](#)

**Remember, for all your latest news stories, visit our new Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)**

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not
have access to a computer.
A full archive of printable PDFs are available on [website](#)**