

# Core Brief



## **Message from Jane Grant, Chief Executive (12 April 2024, 2.50pm)**

This week, the Royal Alexandra Hospital received a three-day unannounced safety inspection from Healthcare Improvement Scotland (HIS). In addition, HIS inspectors spent a day each at the Emergency Departments at QEUH and the GRI. This was the first occasion when inspectors visited multiple sites on the same week and I know that this required a significant response from many teams and staff members. My sincere thanks go to staff from all areas inspected for accommodating HIS and for your professionalism and support to the inspection team.

As part of our sustainability strategy, staff should be aware that as of the 22<sup>nd</sup> of April, across NHSGGC a charge will be implemented for the use of electric vehicle (EV) charging points. The move brings us in line with other public sector bodies and will be operated by electric charging provider Fuuse. More information will be issued in the Core Brief and on Staffnet in the coming week and I'd urge all staff affected to ensure they are aware of the new system and how to use it.

I would like to highlight the annual William Cullen Innovation Awards, which close for nominations next week on Wednesday. The William Cullen Prize for excellence in teaching and the William Cullen Prize for service innovation are prestigious awards for clinicians and clinical teams who have made a significant contribution within NHSGGC. We've seen some fantastic winners in past years, and I look forward to seeing the nominations for this year. If you wish to nominate an individual or team, please visit the webpage [here](#).

This week, I'd like to congratulate all the winners recently recognised at the local South Sector Acute Awards. The Ophthalmology Service scooped the Team of the Year awards, while Gartnavel-based housekeeper, Jade Aitken, was awarded Employee of the Year. Chief Allied Health Professional (AHP), Allan Dodds, was recognised as Leader of the Year while the Acute Medical AHP Team won Innovation of the Year. Well done, everyone!



Jade Aitken, Employee of the Year

Finally, I'd like to share some wonderful feedback that exemplifies person-centred care at the RAH. Well done to Healthcare Support Worker (HCSW), Robbie Cunningham, who was looking after this patient and family through a difficult period.

“My mum is currently receiving palliative care at Ward 24 in the Royal Alexandra Hospital in Paisley.

“My brother, sister, and I have been there 24/7 for the last couple of days and, whilst every member of staff has been incredibly kind to us all, there is one staff member who we all believe has truly gone ‘above and beyond’ in terms of the care that he’s given to us. His name is Robbie, and as a family, we’ve been incredibly touched by the kindness shown by this young gentleman who has taken time to speak to us, get to know us, and to care for our mum but very touchingly wanted to get to know more about her as a person.

“Just one example - my sister and I left the room to go to the cafeteria and returned to find Robbie in the room - he had seen us leave and just wanted to check on her so that she wasn’t left alone. We found that so touching, particularly since we’ve gotten the chance to speak to him and understand his story.

“This HCSW is an absolute star and has truly helped us during the most trying of circumstances. Though we’ve thanked him in person, I felt it only right that I wanted to acknowledge him publicly.”

I would like to add my thanks to Robbie for your compassion and kindness.

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