

# Core brief

## Message from Jane Grant, Chief Executive (12 May 2023, 3.45pm)

Today is International Nurses Day and I would like to mark it by paying tribute to our fantastic teams of nurses who are doing a tremendous job across acute, community, primary care and in our care homes. You are all hugely valued members of the NHSGGC team, and I am very grateful to you all for the role you undertake and the care you provide your patients. Over the course of today, there will be some local events undertaken on sites and we will be sharing stories from our nursing community across our social media channels to celebrate our nursing staff and commemorate International Nurses Day. To that end, I would also like to share with you a short video from [Professor Angela Wallace](#), Nurse Director who would also like to pay tribute to colleagues and thank you all for your dedication to the profession and your patients.

It is very fitting to inform staff that today that a number of your nursing colleagues have been shortlisted for the [RCN Scotland Nurse of the Year Awards](#). NHSGGC nursing staff along with members of our HSCP teams feature across a number of the award category shortlists and they are;

- Adult Nursing Award - Neil Cree (Inverclyde HSCP)
- Care Home Nursing Award - Laura MacDonald and Kim Barron (Erskine)
- Children's Nursing & Midwifery Award - Brenda Kirk (Renfrewshire HSCP)
- Leadership Award - Derek Barron (Erskine) and Michelle Dalgarno (East Dunbartonshire HSCP)
- Mental Health Nursing Award - Linda Doonan and Natalie McLelland
- Nursing Support Worker of the Year Award - Stuart Wilson
- Nursing Team of the Year Award - ADRS Crisis Outreach Service, NHSGGC Public Protection Service and our Unscheduled / Intensive Child and Adolescent Mental Health Service

I would like to congratulate you all for this fantastic achievement and wish you all the very best of luck at the awards ceremony next month.

I would like to remind staff that this year's iMatter survey will start to be rolled out to the first cohort of NHSGGC staff on Monday. I would like to encourage all staff, when the time comes for you to complete the survey, to please do so. It is imperative that we hear your views so that we can continue to further improve the way we work together. The first cohort includes; Acute SMT, Human Resources & Organisational Development, Corporate Communications and Public Engagement, Chief Executives Office, Public Health, Specialist Children's Services , Oral Health, East Dunbartonshire HSCP and the Payroll Services team within our Finance Directorate. Please look out for your invitation to take part and if you have any questions, please speak with your line manager or visit our [website](#).

One issue staff have raised as part of our previous iMatter survey and through other feedback mechanisms, including Investors in People was the need for face to face engagement with managers and senior leaders within the organisation. This was primarily so that you could receive regular and consistent information about organisational performance, the core objectives of your directorate and team, as well as the opportunity to discuss issues affecting where you work. In order to ensure we can deliver on this important engagement requirement, our Communications and Staff Engagement teams have been working with staff across NHSGGC to refresh and reintroduce an organisation-wide Team Brief, which will be shared with staff each month. From May, we are undertaking a pilot within the Corporate Nursing team, the South Sector and East Dunbartonshire HSCP, so we can test the information cascade process, the types of material included and the ability for staff to use the sessions as a discussion opportunity within their respective teams. For staff who are involved in the pilot, the Communications team would like to receive your feedback, so we can shape this way of communicating with staff very much in mind. If you have any questions or feedback, please email the [Communications team](#).

Finally, I would like to share some feedback we have received from the relative of a patient receiving care in Ward 8C at Gartnavel General Hospital. The family member writes; "We would like to express how thankful and pleased with all the nurses and staff at ward 8C at Gartnavel General Hospital. They cared for our mother until she went into a care home with kindness, loving care and let her keep her dignity. Nothing was ever too much for them. They went way beyond their duties to help my mother and us. We cannot express how much we appreciate all their hard work in what was an emotional and worrying time for us. The nurses gave us strength and understanding. All the nurses and staff are hard-working, creating a good atmosphere in such sad situations. We wish them well and regard all their hard work, amazing. Thank you all." This lovely feedback, about what will have been a difficult time for the family of our patient, shows how important patient centred care is. I would like to thank the entire team at Ward 8C for your hard work and the kindness you showed this patient and her family.

