

Core brief

Daily update

(15 October 2024, 10.10am)

Topics in this Core Brief:

- Medical Peer Support Hub
- NHSGGC DWP Hospital Helpline

Medical Peer Support Hub

Medical Peer Support is about making sure all doctors have access to support from their medical family when they need it. Facilitating the confidential conversations with a trusted peer that get us all through hard times. Changes to work and training make it harder for this vital support to happen organically - the Hub means it's always available for everyone.

We would really like to welcome more medical peer supporters and have secured a further Medical Hub Training Day, delivered in person by our psychologists, on Wednesday 11 December, click on the link below to register.

Date	Time	Venue	Book	
Wednesday 11 December 2024	9.30 - 16.30	Glasgow Royal Infirmary, David Livingston Lecture Theatre (Old Building, Surgical Block)		Book here

If you would like to access peer support be reassured the process is completely confidential. Email: peer.support@ggc.scot.nhs.uk with Medical Peer Support as the title and you will be matched with a peer, the hub will contact you to confirm suitability before passing to them. Contact: Hazel.Miller2@ggc.scot.nhs.uk with any queries around peer support or becoming a peer supporter.

To find out more about the Medical Peer Support Hub, visit [Staffnet](#).

[Click here](#) for more information on NHSGGC Peer Support which is available for all in the organisation.

NHSGGC DWP Hospital Helpline

Our Department of Work and Pensions (DWP) Hospital Helpline has extended its hours of operation so that dedicated advisors are now available 10.00am to 2.00pm, Monday to Friday:

Jacky Kean	0792 081 2160
Laura Ferguson	0738 885 2348
Gordon Wallace	0778 870 8753

Please note that some of the above contacts have changed from those previously circulated.

The DWP Hospital Helpline offers quick and direct access to assistance for hospital inpatients or outpatients to discuss benefits, appointments or any other DWP related enquiries. The helpline is intended for existing DWP clients, and as such is unable to take new benefit claims and cannot answer queries on Personal Independent Payment (PIP) or any Scottish Government Benefits.

For more information on the financial inclusion and money advice support available for hospital patients, please visit: [Hospital based money advice services - NHSGGC](#).

**Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)**

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not
have access to a computer.
A full archive of printable PDFs are available on [website](#)**