

Core brief

**Message from Jane Grant, Chief Executive
(16 June 2023, 2.10pm)**

Over the course of this week, a number of our staff have been giving evidence at the Scottish Hospital's Public Inquiry. I understand that this process, combined with press reporting of the evidence sessions will be unsettling for some staff, so I would like to remind you that if you feel you need any support or would like someone to talk to about the issues raised, please speak with your line manager or access our [staff support services](#).

Yesterday the Scottish Government launched its new 10-year Cancer Strategy, which is focussed on efforts to significantly cut the number of people diagnosed with later stage cancer and to reduce the health inequalities associated with the disease. The strategy, and its accompanying three-year Cancer Action Plan is centred on improving cancer services at all levels, from prevention through to post treatment care. There is an associated drive to increase cancer survival rates, as well as providing a greater level of focus on cancers with poorer survival rates such as lung and pancreatic. The strategy notes the challenges we face in cancer care as a result of the pandemic, but is also promoting a clear public health drive focussed on prevention and early detection. If you would like to read more about the Scottish Government's Cancer Strategy you can access it [here](#) and the associated action plan can be accessed via this [link](#).

Today, the Glasgow Clinical Research Facility is celebrating the annual #Red4Research Day. The initiative celebrates the contribution of everyone working in health and social care research, including participants, patients, professionals, volunteers and regulatory bodies, who all collectively work together to improve patient outcomes. To mark the day, members of our research teams will be wearing red and using this as an opportunity to celebrate the excellent work undertaken within Glasgow and beyond. Within NHSGGC, there are around 1,040 research studies currently underway, across a wide range of specialities, and with 402 new projects starting in the last year alone, our multidisciplinary research teams play a crucial role in initiating, delivering and overseeing studies which will ultimately play a significant part in improving the health and wellbeing of people in our care. I would like to thank all of the staff within NHSGGC who play such a vital role within the research community.

This week, we have been raising awareness of Diabetes Week, and in particular, about how to prevent type two diabetes. This is a really important opportunity to provide support and guidance to members of the public about how to spot, prevent and manage type two diabetes. If you would like to find out more, please visit the Diabetes UK [website](#) or NHSGGC's facebook and twitter feeds.

This week's feedback comes from a patient who has received care within the ED and Coronary Care Unit at the GRI. Our patient writes; "I would like to submit a short note, following my admission to the Glasgow Royal Infirmary, until late the following afternoon. What I could call the foundation attributes of a really good hospital, were evident in terms of what I observed, but also how I was treated myself: efficient, effective, and very professional. However, I would like to focus on a key leverage attribute, which surely distinguished this hospital from providing simply a good or even a very good public service. To my mind, and it was evident at all times, was the level of sheer care and genuine kindness shown by staff throughout the whole hospital, porters, ward assistants, nurses and doctors, and also the ambulance drivers (David and Paul), who took me there. My observations were made from time spent in a waiting area, and then in the cardiac care unit. The level of compassion shown by everyone to patients who were obviously in a vulnerable and insecure position, was just outstanding, and such a culture does not come about by chance. Very well done everyone. I could give any number of examples, but I think the headline comments above, say it all. I would be grateful if you could find a means of communicating this sincere recognition, at least to the staff in the coronary care unit." This great feedback shows the compassion as well as a clear patient centred care approach from our teams at the GRI. My thanks to you all for the excellent treatment you gave this patient.

**It is important to share Core Brief with colleagues
who do not have access to a computer.
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