

Core brief

**Message from Jane Grant, Chief Executive
(17 September 2020, 3.05pm)**

The World Health Organisation (WHO) World Patient Safety Day is held annually on 17 September with the aim of raising awareness and improving global understanding of patient safety issues.

The COVID-19 pandemic has brought to the forefront the huge challenges and risks healthcare workers are facing globally. This includes risk of infections, psychological and emotional disturbances. This is why World Patient Safety Day 2020 is focussed on the safety of healthcare workers.

In NHSGGC we have been actively engaged in the patient safety agenda and the Scottish Patient Safety Programme since its beginnings over 10 years ago. This has included work, which has focussed on medications, falls, pressure ulcers as well as the implementation of robust communication methods in safety briefs and safety huddles.

Throughout this global pandemic, our staff have continued to work together to support each other, our patients and their families, despite the anxiety that many felt and the disruption they had to deal with. This shows real commitment and for that, I personally, will always be grateful.



R&R Hub at the QEUH

This is why it has been so important for us, as a Health Board to do more to support our staff. We have a number of excellent workplace health initiatives that have been put in place, are currently underway and receiving great feedback from staff. These include the R&R Hubs, which offer space for staff to take a real break in a comforting environment. These facilities and services offered by the Hubs provide much needed space for people to take a break and recharge. We have seen the difference these facilities have made across NHSGGC and are absolutely committed to continuing with, and improving on, this model in the years to come.



Wellbeing Group, Paediatric Intensive Care Unit, RHC

In another excellent project, a wellbeing group was organised for the staff in the Paediatric Intensive Care Unit (PICU) at the Royal Hospital for Children. The main aims of this project were to initiate strategies to improve staff wellbeing as well as sharing their successes and challenges with other units. Staff have reported that these interventions have really made a difference, they feel cared for and there is a tangible wellbeing culture within the PICU, which is exactly what we hoped they would achieve.

We are especially focussed on safeguarding staff wellbeing and ensuring that you all feel safe. It is central to our role in making sure patients are supported and well cared for in all our areas and I am confident that if we continue to work together to build on our recent successes, we can also continue to make great strides forward in patient care.

**It is important to share Core Brief with colleagues who do not have access to a computer.
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