

# Core brief

## Daily update

(18 March 2025, 10.40am)

Topics in this Core Brief:

- South Sector hold Local Awards ceremony
- NHSGGC Underscores Importance of Neurodiversity during Celebration Week 2025
- Safe Transfusion Practice: Delivery and receipt of Blood and Blood components
- William Cullen Prize

### **South Sector hold Local Awards ceremony**

Staff in the South sector were recently recognised in their Local Awards.

Team of Year went to the Surgical Immediate Assessment Unit (IAU) at the QEUH. The department is staffed by a combination of HCSWs, Band 5 nurses, and Surgical Nurse Practitioners, with additional support from ANPs and medical staff. This team works tirelessly to assess and implement the care needs of patients referred for surgical assessment by their GPs. They typically see a range of 730 to 750 patients per month and successfully discharge nearly half of them within four hours. Most discharges from the department occur between four and eight hours after arrival. This exceptionally hardworking team deserves recognition for their contributions to unscheduled care.

Claire Westland (SCN) and Heather Bingham (SCN), from Ward 7A at the QEUH, won Employees of the Year. Claire and Heather created an inhaler education station in the ward, which they updated monthly. They provided resources, quizzes, stickers, and QR codes for further learning. They collaborated with Respiratory Clinical Nurse Specialists and representatives to ensure they shared best practices and organised education days for the ward staff. This initiative served as an excellent resource for the staff.

Leader of the Year went to Laura Campbell, SCN in Ward 8A at the QEUH. Ward 8A is an acute care ward for older patients and Laura has demonstrated excellent leadership skills and a strong commitment to quality improvement within the ward,

particularly regarding staff morale, infection control, and the overall standards of patient care. Laura's dedication to the Older People's Services Support team is evident each day and she has worked tirelessly to make significant improvements.

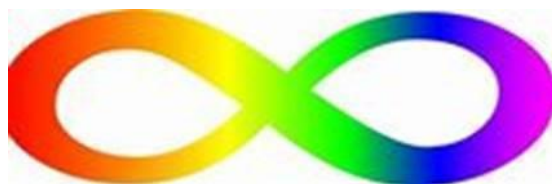
Gill Reader was awarded Innovation of the Year. Gill is an SCN in the Acute Receiving Unit 5, QEUH. Gill led the development of the GGC: 322 Philips Cardiac Monitoring and Basic Rhythm Interpretation module, which is now a part of the LearnPro training platform. This new module is designed to enhance staff training and education for caring for patients who require monitoring. Gill also provided training in these essential skills, which will support staff in delivering quality care.

Congratulations to all the winners!



## **NHSGGC Underscores Importance of Neurodiversity during Celebration Week 2025**

NHS Greater Glasgow and Clyde recognises the importance of supporting our neurodivergent colleagues as we reflect during Neurodiversity Celebration Week, 17-23 March 2025.



Neurodiversity encompasses a range of neurological differences, including autism, ADHD, dyslexia, and others. The organisation believes that embracing neurodiversity is essential for fostering a more innovative, adaptable, and compassionate healthcare environment.

"Neurodiversity Celebration Week provides an important focal point, but our commitment to inclusivity must extend far beyond a single week," said Natalie Smith, Interim Director of HR & OD "We're using this week to reinforce the message that neurodiversity is a strength, and that creating a truly equitable workplace requires ongoing dialogue, education, and a willingness to challenge our own biases."

This year's focus is on deepening understanding of the lived experiences of neurodivergent individuals and promoting practical steps towards creating a more inclusive environment. NHSGGC encourages staff to engage in conversations about neurodiversity, challenge stereotypes, and actively work towards building a workplace where everyone can thrive.

You can find more information about how you can support your neurodivergent colleagues on our recently [launched guide available online](#).

### **Safe Transfusion Practice: Delivery and receipt of Blood and Blood components**

Within the last three months there have been several incidents involving delivery and/or receipt of blood and blood components at QEUH.

Wrong blood to wrong patient are '**never event**' incidents and the consequences are potentially **fatal**.

For ALL clinical staff taking receipt of blood and blood components:

- Following correct ID checks is critical for patient safety
- If there is any discrepancy in the information on the tag and the patient details on the collection form, do not proceed. Staff must contact Blood Bank for clarification.

### **Useful links**

GGC Transfusion information page - [GGC Blood Transfusion information - Home](#)  
South sector transfusion information page – [South Sector Transfusion Information - Home](#)

RDS platform - [GGC - Blood Transfusion | Right Decisions](#)

### **William Cullen Prize**

The William Cullen Prize is back this year for a clinician or team of clinicians who have made a significant contribution to local service innovation or teaching.

If you are a clinician and have made a significant contribution to service innovation, it's time to get your entry submitted for this prestigious prize.

As in previous years, the teaching prize will be selected from the top performers from our own recognition awards for medical teaching, based on performance in the national trainee and student surveys.

The winners of each prize will receive a framed print of a William Cullen letter, which will be selected from the Royal College's archive.

So don't delay, get your entries in now, simply complete the online application form, visit: [www.nhsggc.scot/williamcullen](http://www.nhsggc.scot/williamcullen).

The closing is Wednesday 16 April.

Remember, for all your latest news stories, visit the Staffnet Hub:  
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



## Be Phishing and Vishing Aware!

Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember N.E.T.

<b>No Trust</b> Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.	<b>Educate Yourself</b> Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life.	<b>Think First</b> Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.
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Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.  
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)