

Core brief

Message from Jane Grant, Chief Executive (2 June 2023, 4.45pm)

As many staff will have seen, our new intranet site, StaffNet Hub launched this week. This replacement for our legacy StaffNet platform is one of the commitments we made as part of our Board-wide Internal Communications and Employee Engagement strategy, and incorporated much of the staff feedback we have received as to what you would like to see in your new intranet. I am really pleased to report that over 7,000 staff visited the new site yesterday after it was launched and that the comments received so far have been overwhelmingly positive. In the coming months, we will continue to develop the StaffNet Hub, so if you have any comments that you would like to share, please contact our [StaffNet Hub Admin Team](#). I would like to thank the combined Communications and eHealth team who delivered our new StaffNet Hub as much effort has been involved.

As Volunteers Week gets underway, staff across our sites are taking the opportunity to say thank you to the fantastic team of people who give up their personal time to volunteer across our sites. Every week, around 180 people put on their much-loved red T-shirts to spend time in our hospitals and healthcare settings to support patients, visitors and staff. In the coming week, we will be showcasing a number of our volunteers on our social media channels, telling their stories and in particular, hearing why they would recommend volunteering to everyone. I would like to take this opportunity to thank all of our volunteer community and share with you a [short video](#) that has been produced to celebrate their important role.

I would like to remind staff that the iMatter survey is currently open for cohorts one and two to complete. Cohort three opens on Monday for our staff working in Estates and Facilities, Finance, the Clyde Sector, our Board Medical Directorate, Board Admin, our Out of Hours staff and our JOC team within the Area Partnership Forum. Colleagues in Glasgow City HSCP, Renfrewshire HSCP, Inverclyde HSCP and East Renfrewshire HSCP will also have an opportunity to take part from Monday, and I would encourage you to take the time to do so. For staff in cohort one, the iMatter survey closes on Monday, so if you would like to share your views and you haven't already, please do so in the next couple of days.

Staff will be aware that next Tuesday, we will mark What Matters to You Day across our sites. This is a particularly important day for us as it is an excellent opportunity to talk about the things that matter to you as a member of staff and enable our patients and service users to discuss what matters to them. I would like to encourage all staff to take part next week and share your thoughts, so that together we can create a greater understanding of what matters most to you, your colleagues and the people we care for. I will look forward to reading your comments next week.

Finally, I would like to share some feedback with you from the parent of a child receiving care in Ward 1A the RHC. The parent writes; "Christopher, an Auxiliary on the ward embodies what I imagine the perfect nurse to be. I sat in the waiting room outside the ward whilst I waited for my son. I watched Christopher interact with patient after patient, he remembered their names, he remembered their cuddly toys names and siblings' names. I watched parents and patients light up as they walked towards the door because they saw it was him. He had a genuine care for his patients and it was so natural to him that it oozed from him! I'm a GP myself and I've worked many a long shift with some absolutely incredible nurses but my 90 minutes watching Christopher, that was the proudest I've ever felt to work for the NHS! I felt both he and his bosses needed to be aware that he is not only a credit to their ward, but he brightened up my day and I'm still thinking about how amazing he is four days later at 2am!! Thankyou Christopher - please keep being you, I hope you realise the incredible difference you are making." This is incredibly heartening feedback and I would like to thank Christopher for the real difference he is making to the experience of our young patients and their families.

**It is important to share Core Brief with colleagues who do not have access to a computer.
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