

Core brief

Message from Jane Grant, Chief Executive (21 April 2023, 10.15am)

Staff may be aware that the Scottish Government has announced the launch of a new community glaucoma service this week. I am really pleased to share with staff that NHSGGC is the first Health Board in Scotland to offer this new 'flagship eye care service', which will be rolled out to the rest of Scotland over the next two years. The new service will enable patients to be cared for at their local community optometry practice instead of in hospital, which brings with it real benefits to our patients and reduces the number of people visiting acute sites to receive care. I would like to thank our Ophthalmology, Community Optometrist and PC Support teams who have collectively been involved in developing the service. Your hard work will, I am sure, bring enormous benefits to our patients and wider optometry services.

I was delighted to receive a letter from Scotland's Chief Medical Officer, Professor Sir Gregor Smith, this week, praising the work of our Chronic Pain team. His letter notes the work the team has undertaken to redesign their service, which has resulted in a significant reduction in waiting times for patients. In his letter, Professor Smith said; "I would like you to pass on my personal appreciation of the willingness of the NHSGGC Chronic Pain team to adapt to meet the needs of their patients, providing care that they really value. While they have clearly taken the initiative to innovate and improve, I am genuinely delighted that Realistic Medicine principles and approaches have helped ensure people receive appropriate care, when they need it most. I am delighted that our NHS has the strong clinical leadership of the NHSGGC Chronic Pain team at this crucial time." I would like to add my thanks to the team for your collective commitment to service improvement. The progress you have made has been exceptional.

We are now only a couple of weeks away from our annual Celebrating Success Awards event, where we will be marking the achievements of our staff over the past 12 months. I am pleased to say that all of the nominations which have been submitted

have been reviewed and the shortlist of nominees will be announced early next week. If you have submitted a nomination or you have been nominated, please look out for the update being published on our website. I would like to wish you all the very best of luck and thank all staff who have taken the time to nominate colleagues for the fantastic health and social care work which has been undertaken right across NHS GGC.

Colleagues may have seen the news that Dr Scott Muir, who is a clinical pharmacologist and consultant physician at the QEUH, has been named as the new Scottish Medicines Consortium Chair. During his career, Dr Muir has run clinical trials on cardiovascular medicine and, since 2018, has also undertaken the role of Chair of the Area Drugs and Therapeutics Committee. My congratulations to Dr Muir in his new role, I wish him every success.

This week, our patient feedback comes from the parent of a patient receiving treatment at Glasgow Dental Hospital. Our patient's parent writes; "My daughter has been attending the paediatric dental hospital in Glasgow for a number of years. Staff have always been exceptionally kind and helpful to her and have made fantastic progress in aesthetic dentistry. Our most recent appointment with Scott and Gillian was full of excellent communication with me and most importantly my daughter. Scott very much involved her in decision making and explained everything he was doing and why. Scott was also very considerate of her not missing school and assisting me with managing time off work to take her to the appointments by considering times that suited us all. My daughter is very happy with the care she receives at Glasgow Dental Hospital. Thank you." I would like to thank Scott and Gillian for their commitment to patient centred care, by ensuring our young patient's treatment could be scheduled and carried out in the best way possible.

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