

# Core Brief



**Daily update**  
**(22 December 2023, 2.30pm)**

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## **Message from Caroline Lamb, Chief Executive of NHS Scotland and Director General for Health & Social Care, Scottish Government**

I want to take this opportunity to share my deepest thanks and appreciation to all those who work and volunteer across health and care, for your hard work and dedication throughout 2023.

For many of you, the festive period will be a time to take a break, but not for all. I know that many of you will be working on public holidays in the coming weeks, sacrificing time with family and friends for the good of others. I thank you for your dedication and commitment over this period.

The past year has presented many challenges, as well as demonstrating huge achievements. You have continued to show why you are the heart of our health and care services, demonstrating your commitment, skill, and compassion, and providing people across all our communities with the best quality of care.

Throughout the year, I have enjoyed meeting with and listening to colleagues across many services. I have once again been hugely struck by your passion, and your ability to innovate and improve services, often under considerable pressure.

As we move into the festive period, I would like to thank you all again, and to wish you all the very best for the holiday period and for the New Year.

## Quality Strategy survey

NHS Greater Glasgow and Clyde (NHSGGC) is committed to providing excellent person-centred, effective and safe care for everyone who uses our services. We would like to invite you to take a few minutes to answer some questions which will help us strengthen our approach to quality.

On Thursday 23 November 2023 a diverse group of staff and stakeholders, including people with experience of using our services, came together to help us create a shared vision and purpose for supporting quality healthcare across NHSGGC. People told us what mattered to them including being clear about what we aim to achieve.

We are keen to hear what matters to you and invite you to share your views via this short survey. It is completely confidential and anonymous. We will only use your feedback to develop our thinking towards the development of our strategy.

**The survey will take around 5 minutes to complete and closes at 5pm on Monday 8 January 2024.**

Click here to access the survey: [Quality Strategy Survey](#)

If you have any questions about this survey or need to complete it in another format, please contact the Patient Experience Public Involvement Team at [Public.Involvement@ggc.scot.nhs.uk](mailto:Public.Involvement@ggc.scot.nhs.uk) or telephone 0141 201 4435 and leave a message.

**Remember, for all your latest news stories, visit our new Staffnet Hub:**

**[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)**

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on the [website](#)**