

Core brief

**Message from Jane Grant, Chief Executive
(22 November 2024, 4.25pm)**



In what marks a significant milestone for NHSGGC, I am delighted to announce that Parkhead Hub has reached Practical Completion this week. The new health and care facility is the culmination of seven years' planning and development done in partnership with Glasgow City HSCP and a number of other local partners. The resulting centre brings together community health and social care services under one roof and is one of the largest in the UK. Set to open in early 2025, the migration of existing services from nine other sites in the local area will commence shortly, and staff and the public will be kept up to date regularly as work progresses. A huge congratulations to all involved in driving forward this new facility which will play such an important role in delivering high quality health and social care to the community.

After 22 years with the NHS, Anne MacPherson, Director of Human Resources and Organisational Development and Gail Caldwell, Director of Pharmacy, who has worked with the NHS for more than 36 years are set to retire at the end of March 2025. Anne and Gail have shown exceptional leadership in their respective fields both within NHSGGC and nationally. Closer to the time, there will be an opportunity to formally recognise their significant contributions to NHSGGC but in the meantime, I would like to express my thanks to them both. Recruitment processes will be underway shortly for both positions.

Disability History Month runs from 14 November to 20 December. As a Health Board, we aim to ensure our workplace is as inclusive as possible, breaking down associated barriers and stigma. My thanks go to the Chair and Vice Chair of our Staff Disability Forum, Atika Sharma and Kate Ocker respectively, for their leadership and the Forum's ongoing work in helping us create an inclusive workplace we can all be proud of. The Forum is hosting several stalls over the next two weeks, and I'd encourage staff to drop by and learn more about Disability History Month. Details are available here: [Staff Disability Forum \(sharepoint.com\)](https://sharepoint.com)

This week also marked the Trans Day of Remembrance event, hosted by the LGBTQ+ Staff Forum and Police Association. Chaired by Dr Lesley Thompson, KC, the event saw around 100 attendees at the QEUH who came together to discuss some of the challenges facing the transgender community and how we can work collaboratively to create an inclusive working environment. My thanks to everyone involved in organising and delivering this important event, which highlights the progress we've made and the work that still needs to be done to foster inclusivity for everyone.



Andy Wyllie – chair of the NHSGGC LGBTQ+ staff forum, Ross Mccready, secretary of the LGBTQ+ staff forum, Ash Toner-Maxwell - General Secretary - Scottish LGBTI Police Association and John Mcnellis, Deputy Chair Scottish LGBTI Police Association

Congratulations to the Patient Experience and Public Involvement (PEPI) Team, NHSGGC Pharmacy Services and West Dunbartonshire HSCP Primary Care Pharmacy Team, who were recognised as first prize winners at the Scottish Practice, Pharmacy and Prescribing Advisers Conference this week. Their research into public behaviours and solutions regarding overprescribing, the supply of medicines, and waste management has been invaluable. NHSGGC also picked up the second poster prize in recognition of engagement education sessions with COPD patients, helping raise awareness and confidence among participants. Well done to PEPI alongside NHSGGC Pharmacy Services, Glasgow City HSCP (South) and the West of Scotland Innovation Hub involved in this piece of engagement. This recognition at a national level is a testament to their work, which has since informed board-wide communication campaigns. I hope it will also be used in other Health Board areas to support positive change in medicines management.

Finally, my thanks go to the Emergency Department team at the QEUH for the compassionate care they provided to this patient:

“I arrived at A&E by ambulance due to ongoing cardiac issues. From the minute I arrived, I was so well looked after & the caring attitude of the staff was fabulous. They all helped put my mind at ease with their kind words, compassionate attitude & sense of humour.

“Many thanks to Mirren, Kayleigh, Ian & Tim for all your help & also the lovely staff nurse who I didn't catch her name but made me a lovely cuppa after my treatment.

“I don't know what we would do without you all, absolute superstars.”

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)