

# Core brief

**Daily update**  
**(25 May 2023, 5.10pm)**

Topics in this Core Brief:

- iMatter 2023 – every voice matters
- One week to go! New StaffNet Hub launching next week
- Get involved with Clinical Trials
- Microstrategy reporting system
- Catering services survey
- What Matters to You? Day 2023 - Mini-Seminar Programme
- Active Staff – New Posters and Flyers

## iMatter 2023 – every voice matters



iMatter is your opportunity to provide feedback on your experience as an employee in NHS Greater Glasgow and Clyde. The iMatter survey is now live for **Cohorts One and Two**, with **Cohort Three** launching on **Monday 5 June**. Please see below for details and timescales, and visit our [HR Connect](#) page for more details.

Cohort One	Cohort Two	Cohort Three
<b>Current response rate</b> <b>53%</b>	<b>Current response rate</b> <b>23%</b>	<b>Survey opens 5 June</b>
Chief Executives Office Acute SMT Human Resources & Organisational Development Corporate Communications and Public Engagement Public Health Specialist Children's Services Oral Health East Dunbartonshire HSCP Finance – Payroll Services only	Women & Children's South Sector Board Nurse Directorate West Dunbartonshire HSCP Diagnostics Regional Services eHealth North Sector	Estates and Facilities Glasgow City HSCP Renfrewshire HSCP Finance Clyde Sector Board Medical Directorate Board Admin Inverclyde HSCP Out of Hours East Renfrewshire HSCP Area Partnership Forum – JOC team

The survey data is administered by an independent company which means your responses are anonymous and individual feedback received is **not** shared with anyone in NHSGGC. Look out for your questionnaire link coming through and if you have any questions about responding, please contact your line manager.

Please share your views, and help to continuously build a Better workplace.

**Did You Know?** The Collaborative Conversations programme provides an opportunity for you to share your views, opinions and suggestions about the staff experience in NHSGGC, and form part of the ongoing dialogue with staff that includes Investors in People, iMatter and other staff engagement mechanisms. Find out more about the programme [here](#).

### **One week to go! New StaffNet Hub launching next week**

As many staff will be aware, our current StaffNet site is due to be replaced with a new intranet platform and we are pleased to tell you that the switch over will take place on Thursday 1 June.

We have taken on board feedback from staff, which focussed on the current StaffNet being dated, with difficult to use search functionality and too much information, which makes it difficult to find what you need. As such, the new StaffNet Hub will provide easy access to the information most utilised by staff, such as Datix, Clinical Portal and TrakCare, as well as provide up to date news and information. You will also access the new StaffNet Hub in the same way as you would access the current intranet platform, directly through your internet browser.

We will be using a phased approach to rolling out the new site so that we can ensure we take on board user feedback. Over the next few days, we will use Core Brief to tell you more about the new site and get you ready for launch!

### **Get involved with Clinical Trials**

Each year, on 20 May we celebrate the work of our remarkable research teams as we mark International Clinical Trials Day, with around 1,040 research studies active across NHSGGC.

The Glasgow Clinical Research Facility works hand-in-hand with NRS Networks and Specialty groups to deliver research across the spectrum of diseases, while working closely with NHS, Higher Education Institutes and Research & Development departments to provide a service that is tailored to meet the needs of researchers and associated staff. All courses are free to NHSGGC staff and include:

- NRS Introduction to Good Clinical Practice (GCP)
- NRS Good Clinical Practice (GCP) Update
- CTIMP Workshop
- Informed Consent - Adults: Ethical, legal and practical aspects in clinical research

- Paediatric Consent - The Practicalities and Legalities in taking consent for Paediatric Trials
- Laboratory Skills Workshop
- PI Roles and Responsibilities.

To find out if GCRF can help with your research contact [Glasgow.CRF@ggc.scot.nhs.uk](mailto:Glasgow.CRF@ggc.scot.nhs.uk) naming the specialty that you work in.

### Microstrategy reporting system

The Microstrategy reporting system is being upgraded to a new version on Friday 26 May. This involves changing links to existing dashboards and reports.

Anyone who has an account will be sent an email with their new links on Friday 26 May. Please look out for the email with instructions to save the new links to your Favourites.



The old links will cease to work on 31 May. The Business Intelligence team will be available to provide support as required. Please contact them via eHelp.

### Catering services survey

Our catering service are looking for staff to give feedback regarding the current offers and services in our staff dining rooms and Aroma Café facilities.

They would also like you to inform them of anything new you would like to see on the menu or how they can improve the service.

The survey is anonymous and will take less than five minute to fill in. You can fill out the survey by visiting: <https://link.webpolsurveys.com/S/24033B28F94B2546>

### What Matters to You? Day 2023 - Mini-Seminar Programme

Small conversations every day create the biggest change in every way #WMTY23.

The International 'What Matters to You Day' will be hosted on **Tuesday 6 June 2023**. Within NHSGGC our aim is to promote the importance of having a WMTY conversation every day.



Throughout the week of WMTY Day, 5-9 June 2023, we have organised mini seminars, about What Matters to You, why this is important and the positive impact this can have on patients' lives and outcomes.

You will hear from a range of people working in different services across NHSGGC and learn about how WMTY is included in their



working practices, across different contexts of care.

We encourage you to register for the seminars and deepen your understanding on What Matters to You conversations, finding out why they are so important and the difference they can make to patient care.

Information on the seminars and presenters, with links on how to book, can be found [here](#) or using the QR code above.

If you have questions, please contact [person.centred@ggc.scot.nhs.uk](mailto:person.centred@ggc.scot.nhs.uk).

## Active Staff – New Posters and Flyers

We are pleased to present our new colourful and informative Active Staff posters and flyers.

We are keen these are accessed by as many staff as possible especially those not who do not have regular access to digital channels at work, or who are based in some of our more remote sites.

Flyers are available now and can be ordered as a desk drop for office-based staff, or placed in staff canteens/break rooms/locker rooms, etc. Posters are suitable for notice boards, break rooms and foyers.

Please check the homepage of [www.phrd.scot.nhs.uk](http://www.phrd.scot.nhs.uk) to order flyers or posters. Please remember to register on [www.phrd.scot.nhs.uk](http://www.phrd.scot.nhs.uk) if you are not already a member before placing your order via the 'add to basket' system. The flyer and poster can be found under **Staff Health** and on the **Home** page.

\*Active Staff classes and activities are available to all NHSGGC/HSCP staff.



If something isn't right, let's talk about...  
**Whistleblowing**

**Whistleblowing**

This is a way you can formally raise concerns about an issue that is in the public interest, such as patient safety or suspected malpractice. You can find out more information about the whistleblowing process by visiting National Whistleblowing Standards | INWO ([spsa.org.uk](http://spsa.org.uk)). To submit a formal whistleblowing concern, please email [ggc.whistleblowing@ggc.scot.nhs.uk](mailto:ggc.whistleblowing@ggc.scot.nhs.uk).

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)