## NHS Greater Glasgow and Clyde Core or e

## Message from Jane Grant, Chief Executive (25 October 2024, 12pm)

As mentioned in last week's message, staff and the public are now formally invited to attend the Annual Review event on 25 November, which will take place from 3.35pm to 4.35pm in the Lecture Theatre at the Teaching and Learning Centre on the Queen Elizabeth University Hospital Campus site. You can register your interest <a href="here">here</a>. Spaces are limited and available on a first-come, first-served basis.



As an organisation, one of the key challenges we face is managing financial pressures. To help ensure we live within our means, we need to look at ways to work smarter and maximise our resources. This has been a huge focus this year, and we've made significant progress in identifying efficiencies across services. My thanks go to everyone involved in that process so far. We are very keen for all staff to have the opportunity to contribute their own ideas on how we can work smarter, and you can do so through our online form <a href="here">here</a>. In the coming weeks, our Sustainability and Value (S&V) team will also be providing a more detailed look at where we are, with a focus on some of the key success stories of the past year. Please keep an eye out for more information on where you can attend those meetings locally and virtually.

This week, Chair, Dr Lesley Thomson KC hosted Neil Gray, Cabinet Secretary for Health and Social Care at a visit to the Beatson. Mr Gray was able to meet with staff from NHSGGC and the Teenage Cancer Trust, as well as some of the young people accessing the services. My thanks go to the team involved in the visit and also to all those involved in supporting young people with cancer.



In other fantastic news, our Biorepository, based at the QEUH Laboratory Medicine Building, has achieved ISO: 20387:2018 accreditation - the first centre in the UK to achieve such a standard, and one of only a handful across the world. An ISO is a key indicator of high-quality processes in place in the handling and storage of tissues used for research activities. Huge congratulations to all the team involved in achieving this standard, which will help provide assurance to researchers and to any commercial partners, while helping encourage new partnerships and reinforcing our position as a centre of innovation in healthcare.

Finally, I'd like to spotlight the Ophthalmology Clinic at the New Victoria Hospital. My thanks to whole team for reassuring and looking after this patient:

"My biggest thanks to the Ophthalmology team at New Victoria Hospital, Glasgow.

"From welcoming Admin staff at the desk to Nurse Andi who took my vision, very kind and caring manner. Katrina explaining the visual fields test so well and Sarah who did my eye scans on an anxious patient. To Dr Williams who took the time to listen and answer all my questions.

"Very friendly staff made patient experience a pleasant one when I was very worried about a sudden change in my vision."