

Core brief

**Message from Jane Grant, Chief Executive
(26 November 2021, 2.35pm)**

As you will have seen in the past 24 hours, the QEUH / RHC and specifically the treatment provided to our patients at the hospital, has continued to be called into question. Hearing such speculation and allegations will, I have no doubt, be extremely difficult for our staff and patients alike.

As staff are acutely aware, our highly specialist services care for, treat and support some of the most vulnerable children and adults in the country. Our absolute aim is to deliver the best quality of care to patients and focus on what matters most to them.

I absolutely recognise the hard work that takes place every day to support our patients and their families. As such, for continued claims to be made that we are less than fully open and transparent across all areas of patient care and building safety is completely unacceptable, and I am deeply saddened by the way in which the commitment and working practices of our staff at the QEUH and RHC are being portrayed.

I want to make clear that the comments made in the chamber of the Scottish Parliament in recent days and the criticism pointed at the Board and our staff is categorically unwarranted and I, the Executive team and the Board members, recognise the treatment that each of you provide to our patients is of a high standard. We are, however, not complacent and, when issues or concerns are raised, we must continue to address them in a constructive and robust manner.

Over the past eighteen months Professor Angela Wallace, the Executive Director for Infection Prevention & Control, who has been appointed by the Scottish Government, has regularly reported that infection control and prevention processes are in place to the national standards required and that staff are working together to effectively manage risk from infection.

All of our teams have the absolute and unwavering support of myself and the leadership of NHSGGC and we will do everything we can to support our staff, our hospital and our Board in the face of such unjustified criticism.

I would like to personally thank you all for your continued commitment to your patients and your colleagues.

Thank you for your support.

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