

Core brief

Daily update

(26 September 2024, 12.35pm)

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Data Security Spotlight – Be aware of Remote Access Cyber Attacks

Remote Access Cyber Attacks happen when a hacker attempts to contact staff working remotely and requests access to their device for support purposes. When you are using remote access, NHSGGC IT Support will never:

- Request that you click on links or download software
- Ask you to go to a website in order to remotely access your device
- Ask for any sort of personal details other than your device asset tag and XGGC username.

It's Staff Flu Vaccination week

Staff Flu Vaccination Week is here. We'll be sharing daily clinic times in our Core Briefs and on Staffnet. Please see the schedule below.



Appointments are not required. All clinical and non-clinical staff are eligible. Please ensure to bring your staff ID badge along.

There is understanding that, when suitable, staff can go during work hours to receive the vaccine. Please talk to your team lead to ensure you can be released at a time that suits.

Thursday 26 September

Royal Alexandra Hospital, Lecture Theatre from 8.30am to 8.00pm.

New Victoria, Coffee Lounge Area from 8.30am to 8.00pm.

Inverclyde Royal Hospital, Vaccination Bus, Larkfield Road from 9.00am to 4.00pm.

Friday 27 September

Queen Elizabeth University Hospital, Neuroscience Atrium from 8.30am to 8.00pm.

Royal Alexandra Hospital, Vaccination Bus, Corsebar Drive from 9.00am to 4.00pm.

Monday 30 September

Queen Elizabeth University Hospital, Neuroscience Atrium from 8.30am to 8.00pm.

The Royal Hospital for Children, Atrium from 8.30am – 8.00pm.

More info: [Fighting Flu - It starts with you! \(sharepoint.com\)](https://sharepoint.com)

Procurement partnership with NHS Golden Jubilee

NHS Greater Glasgow and Clyde has entered into a Service Level Agreement with NHS Golden Jubilee, giving them access to NHSGGC's procurement management team.

The move follows the departure of Golden Jubilee's Head of Procurement Iain Skene, and will mean expanded roles for NHSGGC's Head of Procurement, Chris Sanderson, and Purchasing and Systems Manager Claire Aliyar.

Chris Sanderson is now Head of Procurement for both NHSGGC and NHS Golden Jubilee. He will balance his time between both organisations, reporting directly to both Directors of Finance.

Claire has been seconded to NHS Golden Jubilee's Deputy Head of Procurement post, providing direct operational management and having a daily presence at the Clydebank hospital to support the procurement team and wider service teams.

The agreement, which has been implemented with immediate effect, allows NHSGGC to provide leadership and operational management, increased resilience, professional procurement expertise and technical advice, and support with delivering enhanced programmes of work.



In particular, Chris and Claire will be looking to align and aggregate common areas of spend between both organisations to leverage enhanced value for money wherever possible to deliver mutual benefit.

NHSGGC first aider arrangements

First aid is designed to cover the initial management of any injury or illness. A first aider is someone who has undergone a training course in administering first aid at work and holds a current first aid at work certificate.

First aiders may be trained in either of the following:

- Emergency First Aid at Work (EFAW) which is a one day course with a one day refresher every two years
- First Aid at Work (FAW) which is a three day course with a two day refresher every three years.

When assessing what your first aid requirements are please note that registered medical staff and registered trained nurses, midwives and health visitors can act as first aiders and therefore do not generally require to attend a first aid course.

Managers are also encouraged to liaise with other services who they share locations with in order to ensure first aid provision, particularly during periods of leave.

New booking process and training provider

First aid training within NHSGGC is now provided by British Red Cross (BRC) who have numerous course venues across the health board and wider central Scotland area. This move away from courses on a NHSGGC site will provide staff with flexibility and improved access to courses, reduced time that they may have for training and better value for money for NHSGGC.

Bookings should now be made directly with BRC using the phone number or email provided in the booking instructions on our [First Aiders at Work \(sharepoint.com\)](#)
Please note - A PO must be raised prior to booking, and sent to BRC with the booking request, or the booking will not be made

Please refer to [First Aiders at Work \(sharepoint.com\)](#) for further information on assessing the need for first aiders and booking arrangements.

Patient Feedback and Involvement Lunchtime Learning Sessions – new dates now live!

Planning changes to your service? Want to better understand your patients' experiences? Looking to engage with the people who use your service and gather real feedback?

Join our 40-minute, drop-in Lunchtime Learning Sessions! These bite-sized sessions will introduce you to essential tools and tips for involving patients in shaping your service. We're also offering a focused session on how to make the most of survey data.

You'll leave equipped with the know-how to engage patients effectively, plus insights on connecting with the Patient Experience and Public Involvement (PEPI) Team for ongoing support.

No attendance limits – bring your team! We'd love to see you there.

To register please use the links below – you can attend as many sessions as you wish.

- **Developing survey questions**

Tuesday 22 October 12.00 – 12.40pm Register here: [Microsoft Teams | Microsoft Teams](#)

- **Creating surveys using MS Forms**

Thursday 24 October 12.00-12.40pm Register here: [Microsoft Teams | Microsoft Teams](#)

- **How you can run a focus group**

Monday 28 October 12.00-12.40pm Register here: [Microsoft Teams | Microsoft Teams](#)

- **Using Care Opinion – for online feedback/stories**

Wednesday 30 October 12.00-12.40pm Register here: [Microsoft Teams | Microsoft Teams](#)

- **Analysing survey information and data**

Tuesday 5 November Register here: [Microsoft Teams | Microsoft Teams](#)

Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)