

Core brief

Daily update

(27 July 2020, 2.40pm)

Topics in this Core Brief:

- Guard of Honour for our volunteers
- Jobtrain recruitment system upgrade

Guard of Honour for our volunteers

[A Guard of Honour](#) has taken place on three of our sites to thank the hundreds of volunteers who played an integral role within the health service during the height of the pandemic.

Staff at Glasgow Royal Infirmary, Queen Elizabeth University Hospital, and Royal Alexandra Hospital lined up in traditional fashion to celebrate the hard work and dedication of volunteers who have worked across the service in a variety of roles.

Recognised by their bright red T-shirts, volunteers have helped ensure NHSGGC has been able to continue delivering person-centred care to patients throughout the pandemic.

Answering a national call for support, some of the key duties have included:

- Staffing the Give and Go drop off points, which enabled friends and relatives to drop off essential personal items to patients during visiting restrictions. To date the team has delivered more than 12,000 parcels across sites, clocking up 3,000 hours of volunteer time.
- Welcoming staff, patients and visitors and signposting appropriately while ensuring everyone entering a hospital site used hand sanitiser.
- Distributing PPE to staff, patients and visitors throughout the pandemic.
- Distributing the many donations which flooded in from the public and from businesses.

While many staff are now returning to their previous roles outside the health service, a number have remained in post as we continue scaling up and restarting services.

Harry Balch, Volunteer Manager, said: "Every single volunteer has made a huge contribution to our efforts in combatting the virus and we're extremely thankful to all of them for their hard work. They have made an immeasurable difference and from day one and became an integral part of our service in response to the pandemic.

“As the volunteer services begin to wind down in line with a reduction in COVID-19 cases, we will look to retain some of the team in certain roles to help us provide information and guidance to patients engaging with the health service which has undergone such change over a short period of time.

“Once again I’d like to extend a sincere thank you to everyone who has played such an important role in ensuring we have been able to continue delivering high-quality and person centred care during this period.”

NHSGGC Hiring Manager Briefing - Jobtrain Recruitment System upgrade

With effect from Tuesday 28 July 2020 an upgraded version of the NHSScotland National Digital Recruitment System - Jobtrain will go live for NHS Greater Glasgow and Clyde.

Jobtrain login user ID and password remain the same so there is no need to reset when logging into the system from Tuesday 28 July 2020.

There are no changes to the candidate facing job website apply.jobs.scot.nhs.uk and functionality at this time.

You can access an [NHSGGC Hiring Manager Briefing - upgrade JobTrain Recruitment System](#) which explains the changes you will see when you log into your Jobtrain account from Tuesday 28 July 2020.

For further information and access to guidance material about the Jobtrain upgrade including video demonstrations please click here: <https://www.eess.nhs.scot/jobtrain-v7/>

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

Are your contact details up-to-date? [Click here](#) to check