

# Core brief

## Daily update

(28 May 2024, 11.00am)

Topics in this Core Brief:

- Data Security Spotlight – Password security
- iMatter 2024 – every voice matters
- Support for staff affected by international events
- NHSGGC Quality Improvement (QI) Network Event
- What Matters to You? 2024 Mini Seminar Programme

### Data Security Spotlight – Password security

Strong passwords and password security are essential to protect the integrity of our systems and our data. Always follow our guidance [here](#) on creating strong passwords and never share your password with anyone else.

### iMatter 2024 – every voice matters

iMatter is your opportunity to provide feedback on your experience as an employee here in NHS Greater Glasgow and Clyde. The **Cohort One** and **Cohort Two** surveys are underway, and **Cohort Three** begins **today**. Please see below for details and timescales, and visit our [HR Connect](#) page for more details.

The survey data is administered by an independent company which means your responses are anonymous and individual feedback received is **not** shared with anyone in NHSGGC. Look out for your questionnaire link coming through and if you have any questions about responding, please contact your line manager.

Please share your views, and help to continuously build a better workplace.

Cohort One	Cohort Two	Cohort Three
<b>Current response rate: 61%</b>	<b>Current response rate: 25%</b>	<b>Survey opens <b>**today**</b></b>
Chief Executives Office Acute SMT Human Resources & Organisational Development Corporate Communications and Public Engagement Public Health Specialist Children's Services Oral Health East Dunbartonshire HSCP Finance – Payroll Services only	Women & Children's South Sector Board Nurse Directorate West Dunbartonshire HSCP Diagnostics Regional Services eHealth North Sector	Estates and Facilities Glasgow City HSCP Renfrewshire HSCP Finance Clyde Sector Board Medical Directorate Board Admin Inverclyde HSCP Out of Hours East Renfrewshire HSCP Area Partnership Forum – JOC team

**Did You Know?** There is a dedicated National iMatter website which showcases examples of how iMatter feedback is being used across NHS Scotland Boards, as well as providing background and context to the iMatter programme. The FAQ page is really helpful in finding out answers to questions we're regularly asked. Check it out [here](#).

### Support for staff affected by international events

We know this continues to be a difficult time for all those affected by the conflict in the Middle East. [The message shared by Caroline Lamb](#), Chief Executive of NHS Scotland, provides a range of wellbeing and support resources all staff can access.

As well as the national support in place, we encourage any staff affected by the crisis to seek support through our [psychological support services](#), our [peer support network](#), or to access our range of wellbeing webinars.

You may also find support from our [Spiritual Care Service](#), which is there to offer a listening ear for any member of staff who comes to us with a need to be heard, to be supported, to sometimes be signposted to other appropriate services with consent. They provide confidential, compassionate care that helps staff, students and volunteers to cope when life is particularly challenging and bereavement support may be the focused need for those personally affected by conflict and war. Our NHSGGC sanctuaries are not religious spaces, they are neutral places open to

everyone to use and respect, for whatever reason you may need to ‘take time out’ to sit in the peace and quiet they provide.

As highlighted by Caroline Lamb, we know that these situations can lead to increases in harassment related to race, ethnicity or religious belief. Abuse, bullying or harassment are unacceptable and will not be tolerated. You can find out more about how to raise issues relating to bullying and harassment on our [speak up page](#), including getting anonymous and confidential advice via our bullying and harassment helpline on 0141 201 8545.

## NHSGGC Quality Improvement (QI) Network Event

The next NHSGGC QI Network Event is on Thursday 13 June 2024, 1:30pm – 3.30pm [Click here to join the meeting](#).



Please visit the NHSGGC QI Network Hub and follow the links for upcoming events at the bottom of the home page.

Thank you and look forward to seeing you all there.

[Join the NHSGGC QI Network Hub](#)

## What Matters to You? 2024 Mini Seminar Programme

***“What matters to you – matters to us” #WMTY24***

This year the International ‘What Matters to You Day’ will be held on Thursday 6 June 2024. We aim to promote the importance of having WMTY conversations every day, within NHSGGC.



Throughout the week of WMTY Day, 3 – 7 June 2024, we have a programme of mini seminars, these will be delivered by a range of people, some who work within NHSGCC and also some guest presenters.

We encourage you to register for the seminars to deepen your understanding on What Matters to You conversations; to find out why they are so important and of the difference they can make to patient care.

Information on the seminars and presenters, with links on how to book, can be found [here](#) or using the QR code right.



Remember, for all your latest news stories, visit our new Staffnet Hub:  
[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com)



\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [website](#)