

Core brief

Daily update
(29 April 2024, 3.55pm)

Topics in this Core Brief:

- Update on new EV charging arrangements
- Changes to the Unpaid Carer Referral Process
- Staff Bursary
- First Bus tickets

Remember, for all your latest news stories, visit our new Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

Update on new EV charging arrangements

On Monday 22 April, NHSGGC introduced new arrangements for use of its Electric Vehicle (EV) charging points.

The key measures implemented were a fee of 45p/KWh for charging an EV, and a time limit of four hours on a charging session, at which point drivers are required to move their vehicles. Failure to do so incurs an additional charge of £40.

We are keen to support users of our charging points, and have created additional information, explaining how users can access our charging points through an app provided by charging provider Fuuse ([here](#)), and answering some common questions ([here](#)).

Over the past week we have received a number of emails from users, principally to ask for clarification on which charging points can be used by staff, patients and visitors, and how to appeal the additional charge for staying beyond the four-hour limit. We would like to share some additional information in response to these questions.



Which charging points can I use?

It is important to note that users of charging points must observe the current layout and restrictions within our car parks.

For example, if a charging point is located within an area marked 'Patients and Visitors Only', it should not be used by staff, while a charging point within an area marked 'Staff Permit Holders Only' is available for use of this staff group and no other. Similarly, charging points in Staff Non-Permit parking areas are for the use only of staff who do not have permits.

Failure to observe these existing managed parking arrangements could result in drivers receiving an unauthorised parking notice.

Appealing the additional charge

If you receive an additional charge and wish to appeal, you should send an email to ggc.transport@ggc.scot.nhs.uk, including the Date, Time, Registration Number and the reason why you are appealing. Please include as much detail as possible.

Each charging station has a unique reference number to identify it in the event of an appeal, or any other issue. This number is printed on a label on the charging point, and it **MUST** be included in your appeal email.

The NHSGGC Corporate Transport Team will review appeals within 14 days and will inform users of their decision by return email. This decision will be final and there will be no further right to appeal.

Changes to the Unpaid Carer Referral Process

As of the 1 May 2024, the Carers Information Line (CIL) will no longer be operational. Whilst a new central referral process is being explored, all unpaid carers can be referred directly to their local services. For contact information and online referral portals please visit the NHSGGC Carers Pages: <https://www.nhsggc.scot/your-health/carers/contact-information/>

If you are working on an acute site and identify a carer, you can encourage them to visit one of the Support and Information Services based within the hospital who can help them with a referral.

In light of this change, staff are asked to review any information they may have either on webpages, leaflets or in public areas and remove any information which still has the Carers Information Line number (0141 353 6504). These will likely be any yellow posters/flyers that have the title "Are you looking after someone?" or posters/leaflets from Glasgow City HSCP with the same title.

Staff are reminded that everyone has a duty to support carers and signpost them to local support. Local services can provide information, income maximisation,

training, emotional support and ensuring carers have a voice in local and political decisions making.

If you have any questions please email ggc.HomeFirst@ggc.scot.nhs.uk

Staff Bursary

The Staff Bursary will be closing for this year's applications on Thursday 2 May 2024 at 11.59am.

The Staff Bursary Scheme is available to NHSGGC employees from all grades and service areas to support them to gain educational qualifications and undertake courses of study relevant to their role and personal development.

The Staff Bursary will support applications from 1 August 2024 to 31 July 2025 (all courses must start between these dates).

For more information visit the [Staff Bursary pages on HR Connect](#).

Any enquires please contact the Learning the Bursary team at: staff.bursary@ggc.scot.nhs.uk or LE Support 0141 278 2700 (option 3).

First Bus tickets

NHSGGC staff can save money by purchasing annual First Bus tickets and repaying the cost via salary deductions. However, staff can also get 20% discount on four weekly and selected ticket bundles from First Bus via the First Commuter Travel Club. More information on this, and other public transport season tickets options, is available from the [Travel Plan Office](#).

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)