

## Message from Jane Grant, Chief Executive (29 January 2021, 3.55pm)

This has been another demanding week. Our acute sites remain under pressure and likewise, our community health care and social care teams continue to experience COVID related challenges.

Our staff continue to strive to provide vital care under these circumstances and I am very aware of the significant personal effort needed to make this possible. I thank you all for your ongoing dedication to our patients, residents and local communities.

While we may be starting to move in the right direction in relation to the number of COVID cases in the community, it is absolutely vital that members of the public continue to listen to the guidance and follow the rules. Anyone who saw the footage of our teams and patients at the RAH and QEUH over the past week should have no doubt about the challenges we face and the impact of this virus on our patients and their loved ones.

I also recognise that we continue to have a number of staff absent from work as a result of COVID-19, either through personal exposure or self-isolation as a contact. This continues to impact on our services and our HR teams continue to work hard to redeploy staff to the hardest hit areas and on-board new recruits as swiftly as possible. We will not be able to resolve the situation overnight. However, we are in the process of intensifying the campaign to bring more people into our teams and thank you for your patience while we do so. Similarly, I would like to give my personal thanks to those staff members who have moved between sites and departments to support services and colleagues.

Finally, you will be aware that the community vaccination centres in Greater Glasgow and Clyde will open their doors from Monday morning. There will be 16 centres, including the Louisa Jordan Hospital and over the coming weeks we expect to see thousands of people passing through to roll up their sleeves and be vaccinated. Our Vaccination Programme and Occupational Health teams have done a fantastic job of supporting this endeavour and I thank them for making this happen.

As ever, to all of our hardworking teams and staff, thank you for your significant, and much appreciated, efforts.

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