

Core brief

Message from Jane Grant, Chief Executive (29 November 2024, 4.10pm)

On Monday, we welcomed public partners, patients, staff, and the wider NHSGGC community to the 2023/24 Annual Review, held at the Teaching and Learning Centre on the QEUH campus. Hosted by the Cabinet Secretary for Health and Social Care, Neil Gray, MSP, attendees had the opportunity to hear from our senior team about the Health Board's performance last year. This was followed by a Q&A session. Additionally, the Cabinet Secretary also met the Area Partnership Forum and heard from patient representatives. I'd like to thank everyone who took the time to attend the event, and all those involved in its organisation and facilitation. If you missed it, you can find out more about our 2023/2024 Annual Review [here](#).



Today, John Harden, National Clinical Lead for Quality and Safety, visited the RAH to learn more about the model in place to reduce delayed discharges, which are consistently lower than in other hospitals. The visit was hosted by our Director of Nursing, Professor Angela Wallace and Christine Laverty, Renfrewshire HSCP Chief Officer. My thanks to those involved in the visit and to colleagues both in the RAH and in the community for their success in addressing delayed discharges.



I'd like to congratulate one of our nurses, who is part of a small group awarded the highly prestigious Queen's Nurse award. Lee-Anne Woods, a clinical nurse specialist working with care-experienced children and young people, was recognised yesterday evening at a ceremony at the Grassmarket Community Project in Edinburgh. The award reflects Lee-Anne's exceptional commitment to patient care and nursing, and she joins only 20 other nurses this year in Scotland to receive it. Well done to Lee-Anne and to all the nurses who have achieved this honour.

This week, I'd also like to spotlight one of our longest-serving volunteers. Morag Brierton, who began volunteering at the RAH Cardiac Rehab Unit 15 years ago, has undoubtedly helped hundreds of patients over the years. She plays a vital role as a volunteer driver, assisting patients in getting to and from cardiac rehabilitation exercise classes. My thanks and congratulations to Morag for her dedicated service.



Finally, I'd like to extend my gratitude to our portering service staff, who make a significant impact on our patients' experience of care. Here is just one example of the countless acts carried out by our portering teams every day:

"Taking my Dad to RAH for a small procedure, we were trying to find our way to the Endoscopy Unit on entering the main building.

“A very helpful porter came along, asked if he could assist us, and brought a chair for my Dad, as it was a long walk (he is quite frail and elderly). He then took us to the Unit. He was so reassuring, chatty, and friendly.

“What impressed me most was how he instantly recognised my Dad’s care needs and responded to them so quickly.

“A big thank you to this porter—you are excellent at supporting patients.”

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have access to a computer.**

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