

# Core brief

**Message from Jane Grant, Chief Executive  
(30 August 2024, 10.30am)**



This week marked a significant milestone for NHS Greater Glasgow and Clyde and our vision for the future of health and care as Board Members approved the roadmap for our Moving Forward Together clinical strategy. The strategy sets out our aims around the empowerment of patients to take greater responsibility for their own health with a meaningful shift to prevention, more services being developed in communities to reduce dependency on hospital stays, an increased use of digital services and virtual appointments, and patients being seen by the right teams in the right places.

Over the past two years, we have engaged with around 700 members of staff and hundreds of members of the public to review the strategy following the Covid pandemic to ensure it remains relevant. There is strong feedback that this is the case, and that the strategy is key to the delivery of sustainable and high-quality person-centred healthcare, so I am very pleased that this approval from the Board supports the next steps of implementation.

We will continue to engage with staff as we move to implement some of these service changes and innovations, and we will continue to keep you informed throughout this process. As part of this, we have a strategic aim to increase our use of virtual consultations where clinically appropriate. These types of appointments can be beneficial to many patients as they can save time and money and increase flexibility, and I would encourage staff to read the latest clinical guidance and other useful information on virtual consultations [here](#). All staff are encouraged to consider how they might incorporate virtual consultations into patient care, and patients should be encouraged to ask their clinician whether a virtual appointment is an option for them.

The Spinal Injuries Unit at the QEUH held its own 'Paralympics' this week, to coincide with the opening ceremony of the Games in Paris. This was an incredible example of staff going above and beyond as patients – joined by volunteers and

staff – formed into five teams competing in a range of sports before a medal ceremony to honour the winners. I would like to thank everyone who took part in the event and worked so hard to make it a success and, while the medal-winning teams deserve congratulation, I hope everyone who took part will feel a huge sense of pride in their achievements. Three former patients of the unit are also competing in the Paris Games, so we wish them well, along with all competitors from Team GB.



Earlier this week we issued an appeal for Peer Immunisers to help deliver our Autumn/Winter Vaccination programme to staff across NHSGGC. The use of peer immunisers has been shown to increase the uptake of vaccines by making them easier and more accessible for staff. My thanks go to all of those who have already registered their interest, and I would encourage others to consider signing up. If you're interested in being a Peer Immuniser, please complete the following [survey](#). Training will be provided by our Public Health Vaccination Team.

I wanted to let all staff know that we will soon launch a new monthly 'Team Talk'. This will come from the senior team and be shared with all frontline managers and supervisors to be used as part of regular face-to-face briefings. Team Talk will be one of the ways we seek to ensure there is effective two-way communication and is in line with our staff governance standard to keep staff well informed. More details will be sent to managers and supervisors ahead of launch.



Finally, I'd like to highlight some positive feedback for staff at New Stobhill Hospital's Dermatology department. Many thanks to the team who looked after this patient:

"I had to go for a biopsy which I was very nervous about as the last time I had one years ago in a different hospital was very painful and scary. This experience however was the complete opposite! I was nervous when I arrived, but Alison and Nadine were really comforting and friendly, Alison talked me through the process and ensured I was comfortable and kept me calm.

"They both chatted away to me to help with my nerves which was incredibly helpful. I had absolutely no pain and the procedure was clean and speedy! The nurses helped each other with everything and really seemed like a good team. I will be back again in future for further appointments and I'm looking forward to more interactions and feel like I no longer have to be worried or nervous."

**It is important to share Core Brief with colleagues who do not have access to a computer.**

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