

Core brief

Message from Jane Grant, Chief Executive (30 June 2023, 9.30am)

Along with colleagues, I am looking ahead to the 75th Anniversary of the NHS celebrations that will be happening across our sites next Wednesday. This is a remarkable achievement for the NHS in Scotland and the wider UK, and it gives us an opportunity to reflect on the major contribution the NHS makes to all our lives. The NHS has delivered almost an immeasurable number of babies, treated millions of patients and cared for loved ones at the end of their lives. We have also supported a countless number of family members and friends through their loved ones' health care journey. This takes a huge amount of commitment, compassion and care, which our staff embody every day. Next week's anniversary is also an opportunity to thank all of you for your efforts and I hope that many of you will get an opportunity to take part in the celebrations on the day.

One anniversary we did mark this week was 10 years of the Milk Bank. This national service, which is hosted at the Queen Elizabeth University Hospital, has, over the past decade, been helping to change the lives of mothers, families and their infants through donations of breastmilk. The milk, which is given by mothers who have extra to spare, helps other mothers, often with premature babies who may not have enough of their own breastmilk in the early days. As part of the celebration, the Milk Bank team brought together donors and staff who have contributed over the years. While we were not able to share the day with our entire donor community in-person - which is excess of 2,330 people - it was great to see the team come together with donors, recipients and staff, past and present to celebrate the work of the Milk Bank and everyone who plays such an important role within it.

Colleagues may have already seen the latest annual screening report which was presented at this week's Board meeting. This shows that performance across a number of screening programmes has improved, with the majority meeting annual targets. While our screening programmes continue to recover from the impact of Covid-19, the report highlights our commitment to early detection and timely interventions through the continued provision of comprehensive screening services.

I would like to thank the staff involved in all our screening programmes for your continued efforts in supporting the health of people right across our local communities.

This week, the feedback I would like to share with you comes from a patient receiving care. Our patient writes: "I had a stroke in June of 2023. I was living in a homeless shelter with my dog, who is my world. I was brought into the Queen Elizabeth University Hospital in Glasgow via ambulance. I was initially placed in ward 68 and since moved to ward 56, where I tell my story now. Since my arrival here I honestly could not have imagined that angels walk amongst us. But believe me, I now know that you do. I had nothing, not even hope due to my circumstances. The care afforded me by the nurses - from Claire and Sharon to Jenifer (the student nurse with the wicked sense of humour) to Temi who would fall over herself to help - was eye opening! Nothing is an issue. No eye roll, no talking down to you just being there at every turn. It goes to show you that even when someone who was homeless, who feels invisible every day, to the nurses of the QEUH Glasgow you never are or will be. You'll never know how much you saved me and I don't just mean in terms of the stroke. I'll always have a debt of gratitude to pay the angels of this hospital!!" This is such a heart-warming piece of feedback and I would like to thank the teams on Wards 68 and 56 for the care and support provided to this patient, which clearly means so much to them. Well done and thank you all.

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)