

Core brief

**Message from Jane Grant, Chief Executive
(30 September 2022, 12.10pm)**

I was delighted to see that Inverclyde Royal Hospital has been recognised as having one of the UK's top performing departments for medical training and education, which is a fantastic achievement. Recent data from the 2022 General Medical Council's National Training Survey and the Scottish Deanery National Training Survey ranked the general medicine department in the top 2% of performers across the country. I would like to personally thank everyone in the IRH medical training team for their great work and I am very pleased that you have been recognised in this way. Well done!

I would also like to thank our staff who have been involved in the running of our SATAs as we move towards their final closure. These assessment and treatment centres have provided a vital part of our COVID response and I am very grateful to everyone for their hard work providing this essential service. Thank you.

This week we have marked Climate Week across NHSGGC. Climate Week was established to recognise the importance of sustainability through the contribution of individuals, businesses and communities, which includes NHSGGC and the local communities we serve. Our sustainability team has been doing a great job of raising awareness about some of the key climate and wider environmental concerns we face in Scotland and globally. I was very interested to read the ways in which our staff are focussing their efforts to increase sustainability within NHSGGC and you can read some of their stories on our [website](#). Thank you and well done to everyone who got involved this week.

Also this week, we have issued advice to students returning to, or starting, university this year to ensure they know where to access healthcare while they are living in our local communities. The Student Health Checklist provides students with useful hints and tips on key services and will help to ensure they take the correct course of action if and when they need to access healthcare. Our new [student health hub](#) provides information including how to register with a local GP, how to access mental health and sexual health advice and care, as well as more information about our virtual ED services. The Public Health guidance is intended to encourage students to get the right care in the right place, and is part of our wider ongoing campaign to support patients to use health services appropriately. The campaign will run throughout October across social media platforms, including TikTok and Twitter, a number of websites, broadcast and print media as well as making use of advertising on the Glasgow subway and other high-traffic student areas across NHSGGC.

Next week we will focus on promoting the Independent National Whistleblowing Officer's Speak Up! Week, which will run between from 3rd – 7th October 2022. Speak Up! Week will give us all the opportunity to reflect on positive working practices as well as all of the avenues available for staff to share their feedback and we will be launching our local Speak Up campaign for NHSGGC staff, which will provide advice and guidance about how to best receive support and those within the organisation who are best placed to listen to any issues or concerns you may have. Please look out for more information which will be published next week.

We will be showing our support to Black History Month, which will be running throughout October. I was pleased to see that a number of events will be taking place at our sites next month and I hope that staff will be able to take the opportunity to get involved and support these activities in the coming weeks.

I want to end this week's message with some feedback received about the Glasgow City HSCP Hospital at Home team from the family member of one of our patients. They said: "I would like to say a huge thank you to Pamela and Dorothy, the nurses that attended to my mum one evening in late August in her own home. They both spent time and checked her over thoroughly including taking her stats, giving medication and leaving a prescription for us to collect at pharmacy. My mum is very grateful and continues to get better. We have recently celebrated her 70th birthday and without Pamela and Dorothy's care and attention we would not have been able to celebrate today. We are very grateful to Scotland NHS services." Thank you to Pamela and Dorothy for the support you have shown to this patient and her family, please keep up the great work.

Are your contact details up-to-date? [Click here](#) to check