

Core Brief

NHS
Greater Glasgow
and Clyde

Daily update
(4 July 2024, 2.25pm)

Topics in this Core Brief:

- Data Security Spotlight – Business Email Compromise
- NHS Scotland anniversary message to staff from Caroline Lamb, Chief Executive, NHS Scotland and Director-General for Health and Social Care
- Launch of NHSGGC Adult Support and Protection Guidance

Data Security Spotlight – Business Email Compromise

A Business Email Compromise is an action a cyber-criminal undertakes to obtain access to a business email account and imitate the owner's identity. This can lead to emails coming into NHSGGC from organisations which have been compromised and in turn leading to compromise of accounts within the organisation. Please see [here](#) for further detail on how to spot this.

NHS Scotland anniversary message to staff from Caroline Lamb, Chief Executive, NHS Scotland and Director-General for Health and Social Care

Tomorrow (5 July) marks the 76th anniversary of the NHS. Caroline Lamb shares the following message with all staff.



The NHS is an integral part of our society, an anchor in our communities delivering essential high-quality services and support to people across Scotland free at the point of delivery.

On tomorrow's anniversary of the NHS in Scotland, it is clear that, more than ever, this remains the case.

That's why I want to take this opportunity to recognise each and every one of you for the incredible care you offer, no matter what your role is and where in Scotland you are based. I really value your commitment and dedication and I know the people you work with and your local communities do too.

Our NHSScotland is driven by compassion, collaboration, innovation, and a commitment to continuous improvement. I am proud to be a part of this remarkable story with you and, on its anniversary today, look forward to working with you all to make sure that we continue to provide high quality services to the people of Scotland.



Caroline Lamb
Chief Executive of NHS Scotland and Director General for Health and Social Care

Launch of NHSGGC Adult Support and Protection Guidance

In line with the launch of NHSGGC Public Protection Strategy we are delighted to announce the launch of the first NHSGGC Adult Support and Protection (ASP) Guidance alongside the updated AP1 Form accessible through Clinical Portal and Wallcharts outlining the ASP referral process which will be disseminated across all areas.



The guidance is underpinned by the following key objectives:

- To ensure safe, person centred, effective and consistent practice in relation to working with vulnerable adults and preventing harm
- To provide an understanding of legislation underpinning ASP
- To provide the principles and definition of ASP under the Adult Support and Protection (Scotland) Act (2007)
- To provide guidance on how to identify harm and harmful situations
- To ensure practitioners understand their roles and responsibilities, including the duty to cooperate and share information with statutory agencies
- To ensure the referral process is clearly defined
- To provide an overview of the local authorities adult protection procedures
- To ensure staff know how and where to seek advice from.

We would encourage all staff with ASP queries to contact the Public Protection Service Advise Line on 0141 451 6605 Monday to Friday 9.00am – 5.00pm.

We are here to help.

[Adult Support and Protection Guidance.pdf](#)

[Adult Support and Protection Guidance Wallchart.pdf](#)

Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Be Phishing and Vishing Aware!

Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember N.E.T.

<h3>No Trust</h3> <p>Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.</p>	<h3>Educate Yourself</h3> <p>Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life.</p>	<h3>Think First</h3> <p>Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, then you can show these attacks for what they are.</p>
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Managing technology and data safely and securely is everyone's responsibility throughout NHS

For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the [website](#)