

Core brief

**Message from Jane Grant, Chief Executive
(6 September 2024, 3.45pm)**

Following an unannounced inspection at the GRI in April and June, Healthcare Improvement Scotland (HIS) has now published its findings. The report recognises five areas of good practice across the site, particularly in relation to staff wellbeing support, patient experience research, well-run wards, with clear evidence of good teamwork throughout.



Our GRI Emergency Department was also praised, especially for its use of electronic logging to provide real-time oversight. However, we recognise some aspects of care and standards weren't what they should have been, and we have taken the report findings very seriously. Immediate improvements were made following the inspection, and the inspection in June 2024 recognised the positive and sustained impact of these actions. Nine out of the 11 requirements published in the report have been completed, with the remaining two on track to be complete by the end of December 2024. I'd like to thank those staff who were able to support HIS during their inspection and also all staff at the GRI for your ongoing hard work, dedication and commitment to our patients.

This week, we welcomed Maree Todd, MSP, Minister for Social Care, Mental Wellbeing and Sport, to Skye House Adolescent Inpatient Unit. The Minister received a tour of the facility and the Therapy Hub, and was able to speak to staff and hear from some of the young people and their families about how this important service works to support young patients in the West of Scotland. My thanks to Professor Angela Wallace, Nurse Director, and Derrick Pearce, Interim Chief Officer for East Dunbartonshire HSCP, for hosting this visit alongside the whole team involved in organising and attending the event.



As part of our new Board Member induction programme, this week we welcomed new non-executive members to the North Sector, which included a tour of the GRI and Stobhill. Feedback has been very positive, and the induction programme will continue with tours to the Clyde Sector, followed by the South, in the coming weeks. My thanks to all the staff who have helped our new members feel welcome and informed throughout this process.



Following the passing of the Abortion Services (Safe Access Zones) Bill in the Scottish Parliament in June, a number of Abortion Centre Safe Access Zones will come into effect from the 24th of September. I welcome these new measures which will help ensure all our staff and patients are able to access healthcare premises without fear of intimidation. You can find more information on the zones [here](#).

And finally, I'm pleased to highlight some inspiring feedback regarding a QEUH patient who was cared for by a range of teams as part of her immediate treatment and rehabilitation. Thank you all for your care of this patient.

"In October my sister was brought to the hospital, sadly she was in critical condition and there wasn't much hope, my sister suffered horrific injuries through an attack.

"Every member of staff was amazing from A&E to ICU, Mr Canty & his team, even the cleaners. I was terrified and really felt my sister wasn't going to make it, but the staff were amazing at explaining each step, they made me feel so reassured, they went above and beyond for my sister and family. There is no words to explain the level of care my sister received and after 6 months in hospital my sister got to come home to her children.

"I want to thank every member involved in my sister's care, especially the ICU staff. Also, the team over at the rehabilitation centre, because of them my sister learnt to walk again and walked out of hospital, she gets to make more memories with her children & family. Nearly a year on and this hospital will always hold a special place to my family, Mr Canty & his team who did the lifesaving surgery, I really want to thank you all, what an amazing hospital, thank you so much."

It is important to share Core Brief with colleagues who do not have access to a computer.

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