

Core brief

**Daily update
(8 July 2024, 2.50pm)**

Topics in this Core Brief:

- Appointment of the Interim Deputy Medical Director – Mental Health and Addiction Services
- Healthcare Improvement Scotland inspections

Data Security Spotlight – Supplier Email Compromise

Supplier Email Compromises have become much more common in recent times, this in turn can lead to malicious emails coming into NHSGGC from these organisations. Should you be informed of any ongoing Cyber Incidents occurring with your suppliers, including any correspondences where they may advise they have resolved the issue, please raise an urgent incident through ServiceNow.

Appointment of the Interim Deputy Medical Director – Mental Health and Addiction Services

Dr Una Graham has been appointed as the Interim Deputy Medical Director – Mental Health and Addiction Services across the Greater Glasgow and Clyde Health Board area, with responsibility for all care groups and the six Health and Social Care Partnerships (HSCPs). She will take up the post on an interim basis when Dr Martin Culshaw leaves later in July.

Una brings with her a wealth of experience and has held a number of posts in General Adult Psychiatry as well as Clinical Director roles and Chief of Medicine for Mental Health Services.

Una will play a pivotal role in providing clinical leadership for Mental Health services including the implementation of the Mental Health Strategy and various

Quality Improvement initiatives. Looking forward to taking up her new role, Dr Graham said:

"This is a crucial time for mental health care as we address the lasting impacts of the COVID-19 pandemic and work towards recovery and improvement. I am committed to advancing the Mental Health Strategy and ensuring the highest quality of care for our patients across Greater Glasgow and Clyde. I look forward to collaborating with our dedicated teams and partners to drive positive change and support the wellbeing of our community."

Welcoming her appointment and acknowledging the positive impact outgoing Deputy Medical Director for Mental Health Services, Dr Martin Culshaw, has had on the service, Dr Jennifer Armstrong, Medical Director for NHS Greater Glasgow and Clyde said:

"I would like to thank Dr Martin Culshaw for his excellent work over many years clinically and in his role as Deputy Medical Director, during which time the service has responded to a great number challenges, and evolved positively across a number of areas. He has also led the development of the mental health strategy which sets out how we can develop mental health services for patients today and in the years to come. I wish Dr Culshaw the best of luck for the future."

"Dr Una Graham has a long history of working with Mental Health services in NHSGGC, and brings substantial experience to the team. As the service continues to navigate a number of challenges, her skillset will be crucial in enabling us to continue on the path to recovery, in creating new opportunities, and in supporting the health of our patients across the Health Board. Una is also the deputy responsible officer for the Health Board and works extensively with the medical education team within NHSGGC. This experience will be invaluable in this role."

Jackie Kerr, Interim Chief Officer, Glasgow City HSCP, added:

"I am really pleased with the appointment of Una to this important role. Her leadership qualities, extensive experience and dedication in addictions, mental health and learning disability will be a real asset. She joins us at a particularly challenging but exciting time when they continue to be a priority for us and people living in Greater Glasgow and Clyde.

"I am sure you will join me in congratulating Una, and I look forward to working with her in her new role."

Healthcare Improvement Scotland inspections

Healthcare Improvement Scotland today (Monday 8 July) published inspection reports relating to safe delivery of care inspections in NHS Greater Glasgow and Clyde.

During week commencing 8 April 2024 they inspected three hospitals in NHS Greater Glasgow and Clyde using their safe delivery of care acute hospital inspection methodology: the Emergency Departments at the Queen Elizabeth University Hospital and Glasgow Royal Infirmary, and a hospital wide inspection of the Royal Alexandra Hospital. The inspections were undertaken to provide assurance to the public regarding the quality of care being provided at these hospitals and identify where any immediate improvements needed to be made.

Donna Maclean, Chief Inspector, Healthcare Improvement Scotland, said:

“We found the Emergency Department of Queen Elizabeth University Hospital was calm and well-led on the day of inspection. Staff described a number of initiatives to improve patient experience within the department. We observed staff working hard to provide compassionate responsive care. Areas for improvement have been identified, including hand hygiene compliance, the management of used linen and the safe storage of cleaning products.

“Our hospital-wide inspection of Royal Alexandra Hospital observed teams delivering safe and effective care in calm and well-led areas. Hospital safety huddles demonstrated open communication and we observed senior staff working collaboratively to mitigate risks. Patients were complimentary on the care they had received, and staff described the hospital as a good place to work. Areas for improvement have been identified, including access to adequate cleaning materials and the establishment of assurance systems for cleaning and safe storage of medication.”

Following issues being raised by HIS at the time of the GRI inspection in April, a number of actions and improvements immediately took place assuring safe, quality care is in place.

A second visit was undertaken by HIS in early June and we look forward to receiving their report.

[Click here](#) to view the reports.

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[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



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