

## Message from Jane Grant, Chief Executive (19 March 2021, 5.10pm)

I'd like to start with some really positive news. Our colleagues at the Vale of Leven have, this week, received an excellent report from Healthcare Improvement Scotland inspectors following an unannounced visit last month. This is fantastic news and I would like to thank all of the staff who supported the visit, but I would also like to thank the entire hospital staff for their continued professionalism and the quality care that they provide to our patients.

In particular, the report found that our staff were committed to maintaining person centred care and promoting virtual communication with families who were not able to visit due to COVID-19 restrictions. The report also notes good staff compliance with standard infection control precautions, as well as a very good standard of cleanliness throughout the hospital. This is a real testament to our staff at the Vale of Leven Hospital. One element of the report's findings, which I am especially pleased about is that our staff felt well supported throughout the pandemic and that they had received appropriate COVID-19 related education and support. This is how it should be and I hope that we can take the opportunity to consider some learning from the Vale team's experiences. Well done to you all.

News of the visit has also reached the Cabinet Secretary for Health and Sport, Jeane Freeman MSP, who has sent her congratulations to the Vale of Leven team for "the positive nature of the report especially with no areas for improvement highlighted". Ms Freeman has sent a letter to staff at The Vale, which can be read here.

I also would like to remind all NHSGGC staff that we are very close to commencing the pre-election period, which comes into force on 25<sup>th</sup> March and remains in effect until the Scottish Parliament elections in early May. I would ask that all staff are mindful about making personal political statements, which could be misconstrued as coming from our organisation. There is <u>guidance</u> available about this, which I would encourage you all to familiarise yourself with.

Finally, it is the first anniversary of the first COVID-19 lockdown on Tuesday. A two minute silence will be held at 12 noon and where possible I would encourage staff to observe this as a moment of reflection on the past year. We have been through a lot. We are, I hope, coming through the other side. Please stick with it. Together we will get there.

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