

Core brief

Daily update

(19 March 2021, 12.50pm)

Topics in this Core Brief:

- Whistleblowing Standards
- Health and Safety message – Monitoring Covid control measures

New National Whistleblowing Standards

Everyone at NHSGGC strives to do their best every day in the delivery of high quality health and social care services. Despite best intentions, things may not always go to plan and we want to ensure that we can learn and improve for the benefit of us all and staff feel able to speak up.

We are committed, through our Better Workplace ambitions, to ensure that we create and nurture an environment where everyone feels that they can share views, raise concerns and make recommendations for continuous improvement.

The new National Whistleblowing Standards set out how all NHS service providers in Scotland must handle concerns that have been raised about risks to patient safety and the effective delivery of services. They apply to all services provided by or on behalf of NHS Scotland and must be accessible to all those working in these services, whether they are directly employed by the NHS or a contracted organisation. They also apply to students, trainees and volunteers.

From 1 April 2021, NHSGGC will implement the new Standards. The National Whistleblowing Standards and associated Once for Scotland Policy sets out the principles of how concerns are managed within the Board and highlight our responsibility to ensure we have a process that is:

- open
- focused on improvement
- objective, impartial and fair,
- accessible
- supportive to people who raise a concern or are involved in a procedure
- simple and timely
- thorough, proportionate and consistent.

To find further information about the Whistleblowing Standards, the role of the Independent National Whistleblowing Officer and training, guidance and resources please see: <https://inwo.spsso.org.uk/national-whistleblowing-standards>.

To support the launch of the new National Whistleblowing Standards training material has been developed, which provides an overview of the Standards and how these work in practice. This training is for all staff who work on behalf of the NHS Scotland, including students, contractors and volunteers.

The modules are set out in two different learning programmes:

Programme one – this is aimed at all staff to gain a general awareness of the Standards. This training will take approximately 30 minutes and we would encourage all staff to undertake this. Further information and guidance will also be made available through our HR Connect Site.

Programme two – this is aimed at managers and those who receive concerns from individuals in their day-to-day work (all line managers who are likely to be involved in the process). This training will take approximated 2-3 hours and is available on TURAS (<https://learn.nes.nhs.scot/40284/national-whistleblowing-standards-training>).

Health and Safety message - Monitoring COVID control measures

To assist local areas in monitoring the social distancing control measures in place, a monitoring log is available for use. The log is located [here](#).

Information relation to Social Distancing can be found [here](#). If you have any ideas to improve Social Distancing practice, please share with your line manager and email here: SDCommsGroup@ggc.scot.nhs.uk

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

Are your contact details up-to-date? [Click here](#) to check