# NHS Greater Glasgow and Clyde COTE OTE CHARLES AND A COMMON COM

# **Daily update (25 March 2025, 3.10pm)**

# **Topics in this Core Brief:**

- Professor Angela Wallace, Executive Director of Nursing, talks about Hackathon 25
- Discover how Civility Champions promote kindness and create an inclusive atmosphere at NHSGGC
- SHaW Task Calendar 2025/26
- Significant Event: Health Records
- Let's talk about... Prioritising Women's Health

# Professor Angela Wallace, Executive Director of Nursing, talks about Hackathon 25

Tomorrow, NHSGGC will hold its first Hackathon. A hackathon is where we bring together management, clinical, and national colleagues in a one-day workshop to crack some of NHSGGC's biggest challenges and develop exciting plans for the future.

This event will be the first of three hackathons taking place in 2025, and you can hear more from Executive Director of Nursing, Professor Angela Wallace, in this video: <a href="https://www.youtube.com/watch?v=WmlL\_HABi1s">https://www.youtube.com/watch?v=WmlL\_HABi1s</a>



# Discover how Civility Champions promote kindness and create an inclusive atmosphere at NHSGGC

Geraldine Ralph, a speech and language therapist at the Royal Alexandra Hospital, is a keen promoter of the Civility Saves Lives campaign in her role as a Civility Champion. This means that Geraldine is dedicated to promoting respect and kindness in the workplace and raising awareness of how treating each other with care and compassion can positively shape work environments.

In this <u>short video</u>, Geraldine talks about the small acts that make a big difference, such as welcome packs for new staff, shared meals, and lunchtime walks. She also details how we can create an inclusive atmosphere where employees feel valued, recognising positive patient feedback and building a culture of appreciation.

Want to learn more about Civility Saves Lives or want to be a Civility Champion like Geraldine? Head to the <u>Civility Saves Lives hub</u> on Staffnet for essential resources, posters, and support. <a href="https://www.youtube.com/watch?v=gTTylznkf-g">https://www.youtube.com/watch?v=gTTylznkf-g</a>



### SHaW Task Calendar 2025/26

The Safety Health and Wellbeing Task Calendar for April 25 - March 26 will launch on 1 April 2025. Where possible tasks have stayed in the same month as this year to allow continuity, e.g. annual review of risk assessments. Some tasks have also increased in frequency based on the risk profile and incident rates across NHSGGC (e.g. Violence Reduction, Ligature / Self-Harm). As with previous years, future months tasks will be listed by subject however not visible until the month starts. This allows for any changes that may be required to be made to the task calendar due to changes in risk profile.

The current task calendar (24/25) will also remain accessible during the month of April to allow managers to catch up on any tasks that remain outstanding.

For further advice and support please contact your local Health and Safety Practitioner / Officer - details are on the ShaW Team Alignment link at GGC-Safety Health and Wellbeing - Home

# Significant Event: Health Records

We wanted to share an important update regarding our protocol for managing significant events, such as the Red Alert Storm Day on 24 January 2025. On that day, widespread disruptions, including the cancellation of all public transportation led to last-minute patient cancellations and impacted both patient and staff travel.

To ensure a more structured response in the future, we have established a robust process for handling similar situations. Moving forward:

- Health Records will oversee the process of managing short-notice cancellations once notified
- Health Records will work closely with eHealth colleagues to promptly send text messages informing patients not to attend their appointments
- This new protocol applies exclusively to patients booked on TrakCare.

We are confident that this streamlined approach will help us manage unforeseen circumstances more effectively while minimising disruptions for our patients.

Please find the detailed process, key contacts, and the notification template at the link below which is to be used when notifying patients/clinic to be cancelled:

**Health Records Templates** 

# Let's talk about... Prioritising Women's Health

In honour of the International Women's Day that was on the 8 March, we continue the celebration with our *staff wellbeing webinar* this March focussing on vital issues relevant to women's health and wellbeing. The 20-minute



session will continue the theme of overcoming the taboo of talking about women's health, which we discussed in our webinar on menopause last November. This time we will look at women's health more broadly, thinking about what all women can do to look after themselves better.

Join us for this short webinar to become part of this positive change of women taking ownership of their health and talking about it —whether that's for yourself or a chance to support and uplift the women around you. Together, we can foster a culture of openness and empowerment, ensuring that every woman feels valued and informed about her health.

20 minute staff wellbeing webinar Thursday 27 March, 11.00am, MS Teams Book your spot now

Sign up for our other upcoming webinars:

Let's talk about... Thriving at work with a chronic health condition

Let's talk about... Belongingness at work

Let's talk about... Being a carer

Recordings of past webinars can be watched on SharePoint:

GGC - Let's talk about... Staff Wellbeing Webinars - Home (sharepoint.com)

# Remember, for all your latest news stories, visit the Staffnet Hub:

GGC-Staffnet Hub - Home (sharepoint.com)



If you need help or support, visit: www.nhsggc.scot/sexualharassn

\*\*\*Staff are reminded to make sure their <u>personal contact details are up to date</u>
on <u>eESS</u>.\*\*\*

It is important to share Core Brief with colleagues who do

not have access to a computer.

A full archive of printable PDFs are available on the website