Referral to Disclosure Scotland Guidance note



November 2024

What is a referral?

As NHSGGC employees or volunteers undertake regulated work, we have a legal duty to report harmful behaviour to Disclosure Scotland.

This duty applies whether the person is a member of the PVG scheme or not. It's known as making a 'referral'.

By law, NHSGGC must report harmful behaviour even if it takes place outside of work, or if NHSGGC only finds out about it after the person has left.

Why referrals are important

Referrals are important because they help protect children and vulnerable adults. When Disclosure Scotland receives a referral, it will consider if the person is unsuitable to work with these groups.

When to make a referral

NHSGGC must make a referral if a person shows harmful behaviour and they:

- are dismissed as a result
- would or might have been dismissed but left before they could be
- are permanently moved away from work with children or protected adults

If any of these actions were taken, the organisation must make a referral to Disclosure Scotland within 3 months of making the decision.

If the organisation does not make a referral within 3 months, Disclosure Scotland will report the organisation to Police Scotland.

Harmful behaviour that must be referred

Examples of harmful behaviour include:

- harming a child or protected adult
- placing a child or protected adult at risk of harm
- inappropriate behaviour involving pornography
- inappropriate behaviour of a sexual nature involving a child or protected adult
- giving inappropriate medical treatment to a child or protected adult

Types of harm

There are different ways 'harm' can be defined. It's important to remember that people can cause a risk of harm without actually doing anything directly.

Examples of harm include:

- physical harm (like inappropriate physical restraint or assault)
- psychological harm (like emotional abuse)
- theft (like embezzlement)

Examples of behaviour which lead to a risk of harm include:

- attempting to harm (even if they do not succeed)
- trying to make someone else cause harm
- encouraging someone to self-harm
- reckless behaviour or incompetence that may cause someone to be harmed, even if they did not mean it to

How to make a referral

You need to complete a referral form and send it to Disclosure Scotland.

The form asks for:

- proof of the person's identity (name, address, date of birth, national insurance number)
- details of the type of regulated work they do
- the person's PVG scheme number, if they have one
- information on the harmful behaviour
- details and documentation of the investigation and outcome

You should not identify any children or protected adults by name. Use a coded reference instead, like "child A – age 12, male, victim".

Where to send the completed form

Send the form by email to pvgreferrals@assured.systems.gov.scot.