Dear Parent / Carer

We appreciate that this is a difficult time and are sorry for any distress that has been experienced by you during this time.

We have been committed to keeping you up to date on the work we have been doing to enhance the ward environment.

Following every meeting of the Incident Management Team (IMT) we have provided you with both a verbal and written briefing.

We are extremely grateful to you for your continued co-operation and support but recognise that some parents have further concerns.

To help address these concerns we have prepared a short briefing to answer any questions you may have.

Our clinical, nursing and infection control staff are also available to discuss anything further.