9 October 2019

**Parent update on Incident Management Team**

Dear Parent / Carer

We have committed to updating you on our investigations into a number of unusual infections in the ward.  Whilst these infections are uncommon the overall number of infections on the ward remain within accepted limits.

Our infection control, clinical, nursing staff and facilities teams along with senior management and national experts from Health Protection Scotland (HPS) continue to work together to investigate the current incident.

We have undertaken extensive testing of the ward environment and at this stage no link has been detected between the infections and the ward environment or our infection control practices.

In one previous case, we found the type of bacteria to be widespread in the general domestic water supply and in the water supply to public buildings. The investigation into this one case has now been closed.

A further Incident Management Team meeting took place on Tuesday evening and it was agreed that ongoing environmental sampling and testing will continue.

We are also continuing to divert a small number of new admissions and high risk patients. All other inpatients and day cases continue to be treated on the ward as do outpatients who are being seen and treated as normal.

A review of all the data relating to the number and nature of the infections is being carried out by HPS and this is ongoing.

The ward staff kitchen is currently out of use.  This is the result of a leak from the sink tap. The cause of the leak has been identified as a faulty tap connector on a recently fitted tap.  The leak has been repaired and work is being undertaken to re-open the staff kitchen next week.

We appreciate and understand how difficult things are currently and are sorry for any distress caused during this time.  We are extremely grateful to you for your continued co-operation and support and want to ensure you have access to information updates.

To help keep you informed we have established a closed group on Facebook.

The page can be access through <https://www.facebook.com/groups/515596955925791/> or by searching for *NHSGGC Haemato-Oncology Closed Facebook Group*

You can join by requesting to be a member of the group, once you have answered the two questions we will add you.

In addition, our Chief Executive and Chairman will be writing to every parent and carer to offer an opportunity to meet. Our clinical, nursing and infection control and senior management staff are also available to discuss anything further.