

# Moving Forward Together Programme Overview

Programme Stakeholder Reference Group Meeting 30 Oct 2018

#### Welcome

#### **Today:**

- Brief overview of the Programme and progress to date
- Explain how we intend to implement the Vision
  - The Workstreams
  - The Priority Actions
  - How we intend to involve and communicate with people
- Discuss the role of the Programme Stakeholder Reference Group
- Content and approach to raise awareness

## Background

Initial aim of the Moving Forward Together Transformational Programme was to:



Produce a document describing new models of safe, effective, person centred care that maximise available resources and make best use of innovation and technology to meet the current and future needs of the Greater Glasgow and Clyde population

## Progress to date

Document describing the Moving Forward Together Vision was completed and:



- Approved as the Blueprint for future models of health and social care by NHSGGC Board in June 2018
- Noted by the six Integration Joint Boards over the following months with process completed in September

## Recap: The Principles

The MFT principles through which the blueprint was developed:



Aligned to National Strategic Direction



Concordant and complementary to WoS programme



A whole system programme across health and social care



Using the knowledge and experience of our wide network of expert service delivery and management teams



Engaging with and listening to our staff and working in partnership



Involving our services users, patients and carers as early as possible



Embracing technology and the opportunities of ehealth



Looking beyond today's constraints for tomorrow's solutions

## Recap: The Vision

The key delivery elements that make up the Blueprint:

Promote healthy living and support people to maximise their own health

Provide person centred care at the right time in the right place

Move more care towards delivery in the community

Centralise specialist care where there is evidence to support this

Deliver this through efficient use of our available resources



Allow practitioners to work to the top of their licence

Maximise the potential benefits from eHealth

Remove unnecessary barriers between primary and secondary care

Provide joined up care through better team working

## **Next Steps**



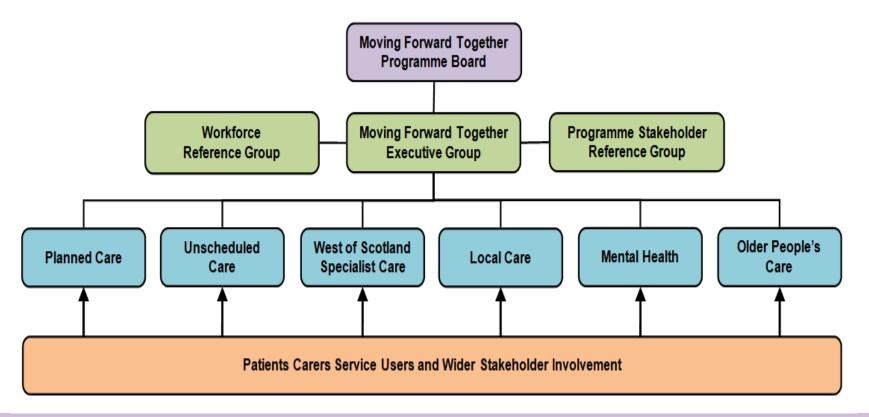
Develop a five year Transformational Plan working in partnership with other key stakeholders for the whole of GGC that is aligned to local delivery plans and national strategies



Develop the cross system structure with the clinical and managerial expertise and stakeholder involvement needed to develop more detailed models and plans to transform services

## Implementing the Vision

A programme structure designed to be take forward the development of the Blueprint across six Workstreams



#### **Workstream Priorities**

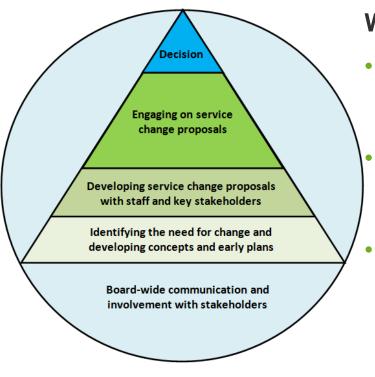
Six workstreams will focus on three areas to develop new integrated models of safe, effective, person centred and sustainable service delivery that:

- Maximise Primary and Community Care and Virtual Care Opportunities
- 2. Align with West of Scotland Regional Planning
- 3. Optimise Hospital Based Services



#### Public Involvement

Overall approach is to develop service models that meet the future needs of our population **and** reflect the views of our patients, carers, service users and wider public

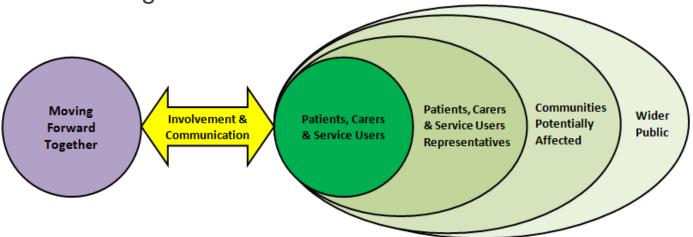


#### We need to:

- Ensure the views and experiences of those most affected are central to how we redesign services
  - Meaningfully engage with people to increase understanding of why change is necessary
- Adhere to legislation and guidance to involve people in the design and delivery of services and service change proposals

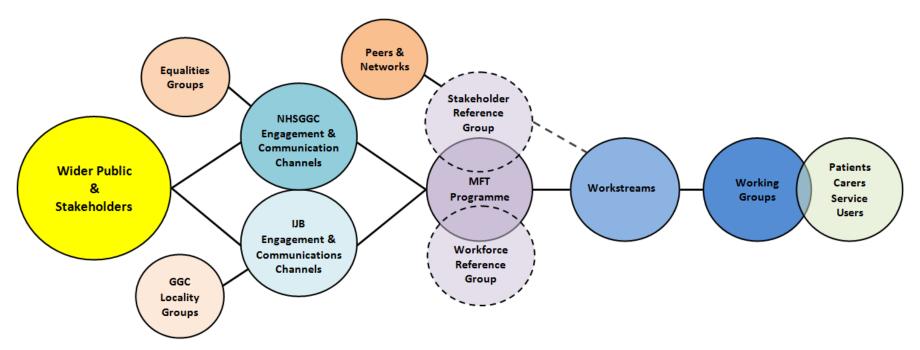
### Programme Stakeholder Reference Group

- Establish to provide guidance and direction on:
  - The development of key themes, objectives and milestones for the Programme
  - The methods to communicate these to better inform and engage with a wider audience
  - Helping us ensure that the voice of those most affected is central to the redesign of services



### **Involvement & Communication**

- Proposed 'networked' model of Involvement and Communication
  - Feedback and insight from Workstreams will feed into the Programme Executive, Workforce and Stakeholder Reference Groups to develop the content to inform and engage more widely on the Programme across GGC



## Phased Approach to Involvement and Communication

Phase 1: Raise awareness of Programme and build capacity to develop models in partnership with those most affected

- Widely promote animation and other materials using NHSGGC and Integration Joint Boards channels
- Correspond directly with key Stakeholder Groups
- Identify and recruit additional members for Programme Stakeholder Reference Group
- Develop Workstream Involvement and Communication Plans identifying relevant key stakeholders and methods of engagement

#### Next Phases....

- Involvement and Communication Plans will evolve with the Programme responding to emerging themes, learning and feedback
- Input from Programme Stakeholder Reference Group to develop the content to support the Vision. For example:
  - Help wider public understand the rationale for specific changes around priority areas e.g. Increased specialisation and 'one-stop-shops' on fewer sites
  - Changing the public's expectation and use of services by helping people understand and trust alternative models e.g. Specialist Nurses, Pharmacy First

## Working with us to implement the Moving Forward Together Vision

- Agree a revised Terms of Reference
  - Attend and contribute to meetings (T.B.C.)
    - Act as a sounding board for testing early plans, and information materials
    - Offer perspectives on how the Programme can engage more widely with people
    - Advise on the development of information for wider public use
    - Strengthen and play a significant role in wider public communication
- Assist with related Programme processes e.g. Option Appraisal

