

NHS Greater Glasgow and Clyde	Paper No. 24/127
Meeting Date:	29 October 2024
Meeting:	NHSGGC Board Meeting
Title:	Public Protection Strategy “Safeguarding – It Matters To Us” 2023 - 2026 - Progress Update
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Report Author:	Professor Angela Wallace, Executive Nurse Director Dr Deirdre McCormick, Chief Nurse – Head of Public Protection Service

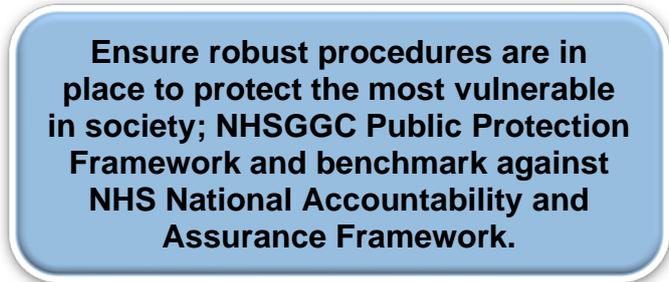
1. Purpose

The purpose of this paper is to share an update of the progress in delivering the Public Protection Strategy, Safeguarding – It Matters To Us 2023-2026.

[NHSGGC Public Protection Strategy](#)

- Public Protection continues to be an organisation priority for NHS Greater Glasgow and Clyde for 2024/2025 following the approval of the Public Protection Strategy at the November 2023 Board meeting. The development of a strategic framework took place in two stages: reviewing the recently created Public Protection Service (PPS) and engaging with a wide group of stakeholders and national benchmarking to create a future focused direction.
- NHS Scotland Public Protection Accountability and Assurance Framework sets out exemplar evidence of high quality, safe and effective services that promote the protection of children and adults. The evidence within the framework reflects key and recent policy, practice developments, findings from Scotland’s Independent Care Review and subsequent publication of The Promise, and a range of sources including inspection findings and reviews of cases where children and adults have died or been significantly harmed.
- The national framework is intended to guide Health Boards in assessing the adequacy and effectiveness of their public protection arrangements at both strategic and operational levels and to inform existing Health Board and shared multi agency governance and assurance arrangements covering all levels of staff including independent contractors. The aim is to ensure greater consistency in what children, adults at risk of harm, and families can expect in terms of support and protection from health services in all parts of Scotland.

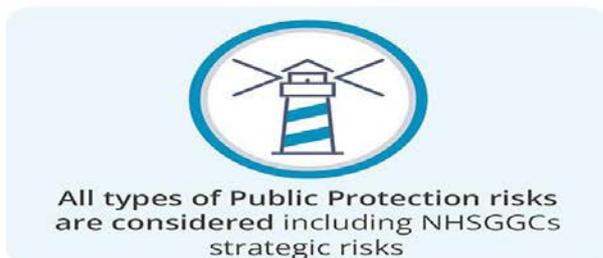
- The framework is a key driver, enabler and outcome measure of Greater Glasgow and Clyde's Public Protection Strategy.



2. Executive Summary

The paper can be summarised as follows:

- As an NHS organisation we are committed to reducing the risk of harm to babies, including the unborn, children, young people, adults and members of the public in our communities. We do this by working together across all of our health and care services and our multi agency partners.
- Our Public Protection Strategy has six strategic aims which are underpinned by eight public protection principles.



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- The Strategy sets out our direction over three years defining our role and priorities in safeguarding and protecting the population from harm across NHS Greater Glasgow and Clyde. It affirmed our commitment to improve our capacity and capability to manage Public Protection risk across all clinical, staff and corporate governance; formalise Public Protection roles and responsibilities and support us to drive continuous quality improvement and have a positive impact on the quality of care, our staff and our overall efficiency and effectiveness.
- The National Accountability and Assurance Framework provided a platform to develop our strategy and has been used to benchmark our performance and highlight key areas of priority. The public protection strategic framework is key to supporting and enabling benchmarking activity across NHS Greater Glasgow and Clyde with the National Accountability and Assurance Framework.
- The new guidance which has been developed requires to be implemented across NHS Scotland during 2023/2024. NHS Greater Glasgow and Clyde has been key to the development of a Public Protection Quality Assurance Toolkit and an early adopter Board.
- To ensure successful implementation of the Strategy we have developed a delivery plan. The delivery plan integrates the Strategy priorities, benchmarking against the NHS Public Protection Accountability and Assurance Framework and improvement recommendations identified following an internal audit into public protection arrangements within NHS between April – August 2023.
- Every member of staff and those commissioned to provide services have a pivotal role in safeguarding whether in an overseeing, delivering, practising or a supportive role.
- The delivery plan will enable the focus and support of senior leaders and their teams across the objectives. Performance of progress of the delivery plan including risks will be monitored at the Public Protection Forum, CMT and ultimately to the Board Clinical and Care Governance Committee.
- Notable progress has been made during year one. For example, governance arrangements have been strengthened with the establishment of the Adult Support and Protection Forum; in collaboration with colleagues within the eHealth Directorate we have developed an eHealth improvement bundle to include the development of a GGC Public Protection Quality Assurance Dashboard to support the delivery of outcomes and detailed performance improvement reports; the development of an app containing specific learning and education measures (public protection levels 1,2,3) which will enable enhanced scrutiny at local and corporate level; the development of an electronic solution to address the core functionalities required for the Interagency Referral Discussion pathway and a detailed risk assessment review which incorporated the completed improvement recommendations following the internal audit.

3. Recommendations

The NHS Board is asked to note the following:

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- The Public Protection Strategy is and will continue to be aligned and support across the wider NHS Greater Glasgow and Clyde Strategies including the Quality Strategy.
- **Strategic Aims**

Strategic Aim

- 1** We keep people safe – prevent and reduce harm
- 2** Our staff are confident and competent
- 3** Our leaders and managers will ensure competent discharge of services and professional duties
- 4** Our strengthened approaches between and across strategic and operational practice and processes enhance our visibility and influence
- 5** Our Leaders value the importance of partnership working and seek opportunities to improve its effectiveness in achieving a broad range of public protection outcomes for people
- 6** Our quality assurance processes are SMART and developed actions consistently seek assurances of continued improvement.

- The Public Protection Strategy outcomes are designed to deliver on the Boards organisational priorities 2024/2025.
- The Strategy ensures that NHS Greater Glasgow and Clyde can respond to and drive the evidence based change that is required of us in the NHS Public Protection Accountability and Assurance Framework 2022.
- The Public Protection Strategy delivery plan incorporates standards, systems planning, operational management and risk management providing assurance from 'point of care' to 'Board.
- Performance of progress of the delivery plan including risks will be monitored at the Public Protection Forum, Corporate Management Team and ultimately to the Board Clinical and Care Governance Committee. A progress update report was presented to the Clinical and Care Governance Committee on 4 June 2024.
- To note significant progress towards achieving key deliverables at the end of the first year of our three-year Strategy.
- An annual Public Protection report will be presented to Board as per board annual cycle business.

4. Response Required

This paper is presented for **assurance**

Impact Assessment

The impact of this paper on NHSGGC's corporate aims, approach to equality and diversity and environmental impact are assessed as follows:

Better Health	<u>Positive</u>
Better Care	<u>Positive</u>
Better Value	<u>Positive</u>
Better Workplace	<u>Positive</u>
Equality & Diversity	<u>Positive</u>
Environment	<u>Positive</u>

5. Engagement & Communications

The issues addressed in this paper were subject to the following engagement and communications activity:

Contents of this paper have been shared and discussed at the Public Protection Forum and aligned Child and Adult Support and Protection Forums, Clinical and Care Governance Groups through to the Board Clinical and Care Governance Committee. A progress update report was presented to the Clinical and Care Governance Committee on 4 June 2024.

6. Governance Route

This paper has been previously considered by the following groups as part of its development:

Public Protection Forum and aligned Child and Adult Support and Protection Forums, Clinical and Care Governance Groups, Corporate Management Team through to the Board Clinical and Care Governance Committee.

7. Date Prepared & Issued

Date Prepared: 14 October 2024

Date Issued: 24 October 2024