







## "Direct Communication & Respectful Challenge"

How often do we hold back from saying what we know needs to be said? How often do we avoid giving someone feedback for fear of upsetting them or getting into conflict? How often do we do things ourselves because it seems easier than getting the other person to take responsibility for what they need to do? The answer is "All too often".

This session is designed to change participants' thinking and behaviour through teaching the concept of direct communication and respectful challenge go hand-in-hand. Used effectively they can create awareness, encourage change, and establish boundaries. Using direct communication is a way of:

- Giving feedback
- Managing boundaries
- Asking for change

During the session you will be introduced to two models for structuring direct communication and respectful challenge. If you are prone to avoiding giving feedback then this session will be helpful for you.

Date: Wednesday 28th August 2024 at 08.30am

Facilitator: Dr Sandra Wilson, The International Centre for Business Coaching

To register - https://link.webropol.com/ep/onlineleadershipdirectcommunicationaugust2024