

Meeting: Trust Management Team (08)
Date: Thursday, 4th December 2003
Paper No: 2003/113
Subject: Pharmacy Practices Committee of 20th
November 2003
Presented by: Charles Scott, Committee Chairperson

ITEM No. 17

PPC[M]2003/05

Minutes of the Meeting of the Pharmacy Practices Committee
held on Thursday, 20 November 2003 at 1.30 p.m.
in Meeting Room 1, Trust Headquarters,
Gartnavel Royal Hospital, 1055 Great Western Road, Glasgow.

PRESENT:

Charles Scott	Chairperson
Mrs Susan Robertson	Lay Member
Mr Alan Fraser	Lay Member
Dr James Johnson	Non-contractor Pharmacist Member
Gordon Dykes	Contractor Pharmacist Member
Mr Alasdair Macintyre	Contractor Pharmacist Member

IN ATTENDANCE:

David Thomson	Director of Pharmacy
Grace Watson	Family Health Services Officer (Pharmaceutical)

ACTION

Prior to the consideration of business, the Chairperson asked members if they had an interest in any of the applications to be discussed.

No declaration of interest was made.

1. APOLOGIES

Apologies were received on behalf of Mrs Patricia Cox, Colin Fergusson and Kate McGloan.

2. MINUTES

The minutes of the Pharmacy Practices Committee meeting, held on Thursday, 18 September 2003 PPC[M]2003/04 were approved as a correct record.

3. ANY OTHER BUSINESS NOT INCLUDED ON THE AGENDA

The Chairman welcomed Alasdair Macintyre onto the Pharmacy Practices Committee as the new Contractor Pharmacist Member in place of Carol Anderson.

SECTION 1 – APPLICATIONS UNDER REGULATION 5 (10)

4. APPLICATIONS FOR INCLUSION IN THE TRUST'S PHARMACEUTICAL LIST

i) Case No: PPC/INCL/05/2003 – Boots the Chemists, Queen Street Station, Dundas Street, Glasgow, G1.

- I. The Committee was asked to consider an application submitted by Boots the Chemists to provide general pharmaceutical services from premises situated at Queen Street Station, Dundas Street, Glasgow, G1 under Regulation 5(2) of the National Health Service (General Pharmaceutical Services) (Scotland) Regulations 1995 as amended.
- II. The Committee had to determine whether the granting of the application was necessary or desirable to secure adequate provision of pharmaceutical services in the neighbourhood in which the applicant's proposed premises were located.
- III. The Committee, having previously been circulated with all the papers regarding the application from Boots the Chemists, was satisfied that the application could be determined based on the written representations and that an oral hearing was not required.
- IV. The Committee members had individually made site visits to the site at Queen Street Station, Dundas Street, Glasgow, G1.
- V. The Committee considered views and representations received from:
 - a) Chemist Contractors within the vicinity of the applicant's premises, namely;

Mr Matt Cox, Lloyds Pharmacy, Sapphire Court, Walsgrave Triangle, Coventry, CV2 2TX;

Asgher Mohammed, Abbey Chemist, 144 Trongate, Glasgow, G1 5EN;

Mr Thomas Boyle, Royston Pharmacy, 119 Royston Road, Glasgow, G21 2QN
and
 - b) R M Hogarth, on behalf of the Area Pharmaceutical Committee, (GP Sub Committee).
- VI. The Committee also considered:
 - c) The location of the nearest existing pharmaceutical services;
 - d) The location and level of general medical services in the area;
 - e) Demographic information regarding post code sectors G1 and G2;
 - f) Patterns of public transport and

Primary Care Trust plans for future development of services.

CONCLUSION

- VII. The Committee noted that the applicant had previously held a dispensing contract with

the Greater Glasgow Primary Care Trust for the provision of pharmaceutical services from the premises situated at Queen Street Station, Dundas Street, Glasgow, G1, however, the contract had transferred to the Applicant's premises which opened at, Unit 3, Level 3, Buchanan Galleries, Glasgow, G1 in 1999. They also noted that an application for inclusion made by Boots earlier in 2003 was granted by the PPC but was later withdrawn by the applicant.

- VIII.** The Committee noted that there were no GPs in the immediate vicinity. In view of this and Members considered and discussed how the methadone requirements of the resident population in post code areas G1 and G2 were met and noted that the applicant had indicated they would participate in the Supervised Methadone Administration Scheme if this application were granted.
- IX.** The applicant had advised the PPC that British Rail would raise no objections to Boots the Chemists providing a methadone service. Members also noted that, prior to the transfer of the dispensing contract to Buchanan Galleries, Boots the Chemist previously provided methadone from these premises.
- X.** The Director of Pharmacy advised that all of Boots the Chemists premises were located in prominent sites throughout the City Centre, and provide methadone services with varying patient capacity. Most have 10 – 15 patients and some a maximum of 30 patients per pharmacy given the recognised need for services to methadone patients that existed within the city centre. The Director of Pharmacy would be encouraging the Applicant to fulfil their indication that they would offer 30 places if this application were to be granted.
- XI.** Members discussed whether the local residents or rail travellers would primarily utilise the proposed site and agreed that the large flow of commuters travelling through Dundas Street and Queen Street would utilise the pharmacy most. The PPC agreed that the location at Queen Street Station was convenient for both travellers and workers. Members also felt that the granting of this contract would not affect any other pharmacy.
- XII.** The Committee noted the opening hours proposed by Boots the Chemist in this application and the opening hours of Boots the Chemists in Buchanan Galleries, which is also open on Saturday and Sunday. They were advised that Boots the Chemist at Gordon Street opens at 7.30 a.m. and like Queen Street, takes advantage of passing traffic and commuters. The Committee felt that due to the nature of the potential clientele, that the Applicant should, if the application were granted, give consideration to providing extended opening hours perhaps until 6.00 p.m. The Committee were however aware that this could not be a condition of the application and was subject to the agreement of the Applicant as these hours were outwith those covered by the Model Hours of Service Scheme.
- XIII.** Members discussed the neighbourhood proposed by the Applicant shown at Appendix One of the papers and agreed that as proposed, highlights an area of unmet need. The members did not agree with the applicant's definition deeming it too small.
- XIV.** They also discussed the written representations received and in particular Mr Mohammed's letter shown at Appendix 3 of the papers at point 4. noting that the Boots branches do not fully participate in offering the maximum amount of spaces to methadone patients and were further advised by the Director of Pharmacy with statistics that indeed Boots the Chemists at Gordon Street and their 2 shops on Sauchiehall Street offer less than 40% of their capacity to Supervised Methadone patients.
- XV.** In considering this application, the Committee was required to take into account all relevant factors concerning the definition of the neighbourhood served and adequacy of the existing pharmaceutical services in the neighbourhood in the context of Regulation 5(10).
- XVI.** Members defined the neighbourhood as the area bound to the North and West by the M8, the A8 to the East and the River Clyde to the South. The PPC recognised the

natural boundaries, but also took into account that the site was easily accessible through rail and bus links. In addition, members considered that the applicant's premises would be convenient for commuters, overseas visitors and the mobile population.

- XVII.** Members recognised the existence of a significant elderly and student population within the neighbourhood of the premises and that many students were registered with GP's in Townhead Health Centre at Glasgow Royal Infirmary. The Director of Pharmacy brought to the attention of members, that Townhead Health Centre Pharmacy would be relocating within the next two years having been issued with notice by North Glasgow Trust to vacate the site.
- XVIII.** The members also considered the new housing near the Theatre Royal which would increase the resident population within this area.
- XIX.** The Committee then considered the adequacy of existing pharmaceutical services in the defined neighbourhood and whether the granting of the application was necessary or desirable in order to secure adequate provision of pharmaceutical services in that neighbourhood.
- XX.** The Committee noted that:

- a) Six pharmacies were located within postcode areas G1 and G2.

The Director of Pharmacy intimated that Pharmacy services should be developed and provided to meet the pharmaceutical care needs of that local population.

- XXI.** In summary, the Committee concluded that the application was not necessary as there existed several pharmacies within the neighbourhood. The Committee, however, agreed that the application was desirable because of the under provision of certain services to the general population, taking into consideration the pharmaceutical care needs of the locality.

In accordance with the statutory procedure the Chemist Contractor members of the Committee Gordon Dykes and Alasdair Macintyre were excluded from the decision process.

DECIDED/-

That the granting of the application was desirable, though not necessary, to secure the adequate provision of pharmaceutical services in the neighbourhood of the proposed premises and accordingly that the application seeking inclusion in the Primary Care Trust's Pharmaceutical List at Queen Street Station, Dundas Street, Glasgow, G1 for the provision of general pharmaceutical services be granted.

The chemist contractor members of the Committee rejoined the meeting at this stage.

**Family Health
Services Officer**

- ii) **Case No: PPC/INCL/06/2003 – Mr Neeraj Salwan, 11 Mossvale Crescent, Garthamlock, Glasgow, G33 5NZ.**

- XXII.** The Committee were asked to consider an application submitted by Neeraj Salwan to provide general pharmaceutical services from premises situated at 11 Mossvale Crescent, Garthamlock, Glasgow, G33 5NZ, under Regulation 5(2) of the National Health Service (General Pharmaceutical Services) (Scotland) Regulations 1995 as amended.
- XXIII.** The Committee had to determine whether the granting of the application was necessary or desirable to secure adequate provision of pharmaceutical services in the neighbourhood in which the applicant's proposed premises were located.
- XXIV.** The Committee, having previously been circulated with all the papers regarding the

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application from Mr Salwan, was satisfied that the application could be determined based on the written representations and that an oral hearing was not required.

- XXV.** Committee members had individually made site visits to the site at 11 Mossvale Crescent, Garthamlock, Glasgow, G33 5NZ.
- XXVI.** The Committee considered views and representations received from:
- a) Chemist Contractors within the vicinity of the applicant's premises, namely;
Mr Ian Cowan, Superintendent Pharmacist, Rowlands Pharmacy, Whitehouse Industrial estate, Rivington Road, Preston Brook, Runcorn Way, WA7 3DJ.
 - b) Area Pharmaceutical Committee, (GP Sub Committee).
- XXVII.** The Committee also considered:
- a) The location of the nearest existing pharmaceutical services;
 - b) The location and level of general medical services in the area;
 - c) Demographic information regarding post code sectors G33.5 and G33.3;
 - d) Patterns of public transport and
 - e) Primary Care Trust plans for future development of services.

CONCLUSION

- XXVIII.** The Committee noted that the applicant had previously been granted a contract for 14 Barholm Square, Garthamlock, Glasgow, G33 on 20 March 2003 which was subsequently withdrawn by the Applicant.
- XXIX.** Another previous application by Mr Salwan for the Barholm Square, was granted in 1997, however, due to circumstances outwith his control, Mr Salwan could not commit to opening the pharmacy at that time and accordingly, his name was removed from the provisional pharmaceutical list.
- XXX.** The Committee agreed that the neighbourhood in which the premises was situated, was an area of considerable deprivation, whose residents did not at present, enjoy access to adequate pharmaceutical services. GP's are located at Gilbertfield Medical Centre which although is within the one mile radius consultation, was situated some distance away from the Applicant's proposed premises.
- XXXI.** Members considered and discussed the methadone needs in the post code area G33 and noted that Mr Salwan's indicated on his application that he would participate in the Supervised Methadone Administration Service if this application were granted. Gordon Dykes intimated that there had been no significant changes in the area, however, he felt the need to provide methadone services was now higher.
- XXXII.** In considering this application, the Committee was required to take into account all relevant factors concerning the issues of neighbourhood and adequacy of the existing pharmaceutical services in the neighbourhood particularly in the context of Regulation 5(10).
- XXXIII.** Members also noted that Mr Salwan had indicated on his application that he would participate in the Needle Exchange Scheme were his application granted. However, the Director of Pharmacy advised members that this programme is currently being rolled out and Rowlands Pharmacy are being considered to participate. Mr Salwan's application to participate in needle exchange services would require to be considered separately if application for inclusion were granted.

XXXIV. The neighbourhood was therefore agreed to constitute the area bound to the South by the M8 following West onto Stepps Road and Avenue End. Turning off before the A80, and along the farm track at the playing fields past Frankfield Loch and bound by the farm track leading to Blackfaulds Farm and onto Garthamlock Road.

XXXV. Having reached that conclusion, the Committee was then required to consider the adequacy of existing pharmaceutical services in that neighbourhood and whether the granting of the application was necessary or desirable in order to secure adequate provision of pharmaceutical services in that neighbourhood.

XXXVI. The Committee noted that:

- a) Only one pharmacy was located within postcode area G33, which was in existence in March 2003 when Mr Salwan's previous application was granted.
- b) Methadone requirements were likely to be high in the defined neighbourhood and the Director of Pharmacy intimated that ideally, every pharmacy should consider providing methadone as a core service and meet the pharmaceutical care needs of the population. He further advised that a needle exchange programme is already planned for this area.
- c) The Chairperson indicated that he felt the granting of this pharmaceutical contract was necessary as this particular area did not have a pharmacy and the other aforementioned pharmacies were not easily accessible. The area was one of high deprivation and car ownership was low. Members also felt there was a need for this application to be granted as the population per pharmacy figures were above 7000, which they considered to be very high.

In Summary, the Committee agreed that the application was necessary and desirable because the premises were situated in an area of high deprivation whose population did not currently have direct access to pharmaceutical services.

In accordance with the statutory procedure Gordon Dykes and Alasdair Macintyre were excluded from the decision process.

DECIDED/-

That the granting of the application was necessary and desirable to secure the adequate provision of pharmaceutical services in the neighbourhood of the proposed premises and accordingly that the application seeking inclusion in the Primary Care Trust's Pharmaceutical List at 11 Mossvale Crescent, Garthamlock, Glasgow, G33 5NZ for the provision of general pharmaceutical services be granted.

**Family Health
Services Officer**

The chemist contractor members of the Committee rejoined the meeting at this stage.

iii) **Case No: PPC/INCL/07/2003 – J & JG Dickson 7 Son Ltd, 197 Hamilton Road, Halfway, Cambuslang, Glasgow, G72 7PJ.**

XXXVII. The Committee were asked to consider an application submitted by J & JG Dickson & Son Ltd to provide general pharmaceutical services from premises situated at 197 Hamilton Road, Halfway, Cambuslang, Glasgow, G72 7PJ under Regulation 5(2) of the National Health Service (General Pharmaceutical Services) (Scotland) Regulations 1995 as amended.

XXXVIII. The Committee had to determine whether the granting of the application was necessary or desirable to secure adequate provision of pharmaceutical services in the neighbourhood in which the applicant's proposed premises were located.

XXXIX. The Committee, having previously been circulated with all the papers regarding the application from J & JG Dickson & Son Ltd, were satisfied that the application could be

determined based on the written representations and that an oral hearing was not required.

XL. The Committee members had individually made site visits to the site at 197 Hamilton Road, Halfway, Cambuslang, Glasgow, G72 7PJ.

XLI. The Committee considered views and representations received from:

- a) Chemist Contractors within the vicinity of the applicant's premises, namely;
 - i) Alison M Irving, Development Manager, Moss Pharmacy and
 - ii) Michael Doherty, Leslie Chemists, 108 & 222 Main Street, Cambuslang, Glasgow, G72.
- b) Shirley Gordon, Area Pharmaceutical Committee, (GP Sub Committee);
- c) Neil Agnew, Corporate Affairs Manager/Board Secretary, Lanarkshire NHS Board, 14 Beckford Street, Hamilton, ML3 0TA;
- d) Pauline Conway, Area Pharmaceutical Committee, NHS Lanarkshire, 14 Beckford Street, Hamilton, ML3 0TA;
- e) David Todd, Transportation Engineering Manager, South Lanarkshire Council, Roads & Transportation Services, Traffic & transportation, Montrose House, 154 Montrose Crescent, Hamilton, ML3 6LB.

XLII. The Committee also considered:

- f) The location of the nearest existing pharmaceutical services;
- g) The location and level of general medical services in the area;
- g) Demographic information regarding post code sector G72;
- h) patterns of public transport and
- i) Primary Care Trust plans for future development of services.

CONCLUSION

XLIII. The Committee noted that there had been two previous applications for this area considered by the PPC on 30 October 1996 and 24 January 2002. Both applications were rejected and deemed not necessary nor desirable.

XLIV. The Committee heard that the Trust had received no complaints received from patients regarding problems with provision in the area. They noted the letters in support of the application and letters received from Lanarkshire PCT. The Committee also noted that Mr Stephen Dickson had informed the Trust that Moss had directly contacted the patients who had submitted written statements in support of the application and the ethics surrounding this. In considering this application, the Committee was required to take into account all relevant factors concerning the definition of the neighbourhood served and adequacy of the existing pharmaceutical services in the neighbourhood in the context of Regulation 5(10).

XLV. The Committee discussed GP list size figures and dismissed claims that the current pharmaceutical service in the area was under pressure.

XLVI. Members considered and discussed the methadone requirements in the post code area G72 and noted that the applicant indicated he would participate in the Supervised Methadone Administration Scheme and Needle Exchange programme if this application

were granted.

- XLVII.** Members discussed the new housing that has been built in the area since the last application in 2002 and felt that this type of housing would be unlikely to be bought by patients with methadone needs. The housing was likely to be bought by residents who were also car owners. They also noted the housing is of high specification and there is not a high elderly population.
- XLVIII.** The Committee also discussed the comments made in the application by Mr Dickson that some residents had moved into Halfway from other areas but kept their original GP and the prescription collection and delivery service offered would be of benefit to them. They noted that GP's generally encourage patients who have moved to another postcode area to attend a GP there.
- XLIX.** The neighbourhood was agreed to constitute the area bound to the North by Newton railway line, to the South by Gilbertfield Road, to the East by Dalton Road, and to the West by Howieshill Road and Speirsbridge Road. This area, the Committee felt included the zone that would constitute the neighbourhood to be served by the proposed pharmacy.
- L.** The Committee then considered the adequacy of existing pharmaceutical services in the defined neighbourhood and whether the granting of the application was necessary or desirable in order to secure adequate provision of pharmaceutical services in that neighbourhood.
- LI.** The Committee noted that:

Four pharmacies were located within postcode area G72.7.

In summary, the Committee concluded that the granting of an additional NHS contract for the premises situated at 197 Hamilton Road, was not necessary or desirable in order to secure the adequate provisions of pharmaceutical services in the neighbourhood in which the premises were situated.

In accordance with the statutory procedure the Chemist Contractor members of the Committee Gordon Dykes and Alastair Macintyre were excluded from the decision process.

DECIDED/-

That the granting of the application was not necessary nor desirable, to secure the adequate provision of pharmaceutical services in the neighbourhood of the proposed premises and accordingly that the application seeking inclusion in the Primary Care Trust's Pharmaceutical List at 197 Hamilton Road, Halfway, Cambuslang, Glasgow, G72 7PJ for the provision of general pharmaceutical services not be granted.

The chemist contractor members of the Committee rejoined the meeting at this stage.

**Family Health
Services Officer**

SECTION 2 – OTHER MATTERS FOR THE COMMITTEE'S CONSIDERATION

5. MATTERS CONSIDERED BY THE CHAIRMAN SINCE THE LAST MEETING

The Committee having previously been circulated with Paper 2003/15 noted the contents, which gave details of applications considered by the Chairman outwith the meeting since Thursday 18 September 2003.

Transfer of National Health Service Dispensing Contract Where a Change of Ownership Has Taken Place

i) **Case No: PPC/COO/9/2003 – Moss Pharmacy, 233 Hamilton Road, Halfway, Glasgow, G72 7PH.**

The Committee considered the action taken by the Chairman on application for the transfer of the NHS Dispensing contract previously held by Mr Alexander Bruce, at the above address.

The Committee noted that the Chairman had granted the application with effect from 1 September 2003, having been satisfied that the application fulfilled the requirements laid down in the Pharmaceutical Regulations. The new pharmacy contractor was E Moss Ltd and the trading name would be Moss Pharmacy.

ii) **Case No: PPC/COO/10/2003 – J M Rutherford Pharmacy, 33 Station Road, Milngavie, Glasgow, G62 8PQ.**

The Committee considered the action taken by the Chairman on application for the transfer of the NHS Dispensing contract previously held by Mrs J M Rutherford, at the above address.

The Committee noted that the Chairman had granted the application with effect from 1 November 2003, having been satisfied that the application fulfilled the requirements laid down in the Pharmaceutical Regulations. The new pharmacy contractor was Mr Kenneth Wilson and the trading name would remain as J M Rutherford Pharmacy.

iii) **Case No: PPC/COO/11/2003 – Glendinning Pharmacy, 124 Ayr Road, Glasgow, G77 6EG.**

The Committee considered the action taken by the Chairman on application for the transfer of the NHS Dispensing contract previously held by Ms Aileen Watson, at the above address.

The Committee noted that the Chairman had granted the application with effect from 29 November 2003, having been satisfied that the application fulfilled the requirements laid down in the Pharmaceutical Regulations. The new pharmacy contractor was Mr Douglas Glendinning and the trading name would be Glendinning Pharmacy.

DECIDED/-

That the Chairperson's action in the above applications in accordance with Regulations 5(3) and 5(b) of the National Health Service (General Pharmaceutical Services) (Scotland) Regulations 1995 as amended be homologated.

**Family Health
Services Officer**

6. APPLICATION TO TEMPORARILY ALTER CURRENT HOURS OF SERVICE

i) **Case No: PPC/COH/1/2003 – Govanhill Health Centre Pharmacy, 233 Calder Street, Glasgow, G42 7DR.**

The Committee were asked to consider an application submitted by Mr Tom Cunningham McLean, seeking a temporary alteration to the hours of service recorded in the Pharmaceutical List for the pharmacy situated at the above address.

In considering the application in accordance with Regulation 8(3) of the National Health Service (General Pharmaceutical Services) (Scotland) Regulations 1995 as amended, the Committee had to determine whether the temporary alteration of hours would affect the adequacy of services in the neighbourhood in which the premises were located.

CONCLUSION

The Committee noted that the applicant sought to reduce his current hours of service by closing on Saturday 27 December 2003 and 3 January 2004. This proposal, if granted,

would result in the contractor providing hours of service outwith the current Model Hours of Service Scheme.

The Committee noted that the applicant's proposal was to close the pharmacy completely on both Saturdays, leaving the pharmacy open only three days each week; from 9.00pm to 6.00pm – Monday – Wednesday. The Committee noted that the reason behind the applicant's request appeared to be that the GP practice in the area who usually provide a Saturday morning service would be closed and using the GEMS service.

The Committee did not agree that this was in itself a sufficient reason to grant the application and this would mean patients receiving methadone would require a four day prescription whilst the pharmacy was closed.

The Committee were informed that the GEMS services would provide cover from 6.00 p.m. on Christmas Eve until 7.00 a.m. on Monday 29 December 2003, Committee agreed that particularly at this time of year, patients sought advice and medicines from their pharmacies for minor ailments. It would be helpful to avoid a four day prescription for patients requiring methadone and patients would therefore expect their pharmacy to be open.

While the Committee were aware that they had recently introduced a flexibility into the Model Hours of Service Scheme provided by contractors, they did not consider this application to be appropriate under the new arrangements.

Given the above the Committee agreed with the Area Pharmaceutical Committee that granting the applicant's proposals would effect the overall provision of services, and accordingly decided to refuse the application.

DECIDED/-

That the applicant's request to temporarily provide a level of service outwith that stipulated by the newly revised Model Hours of Service Scheme be refused.

**Family Health
Services Officer**

ii) Case No: PPC/COH/2/2003 – D G Tarbet, 1236 Royston Road, Glasgow, G33 1EX.

The Committee were asked to consider an application submitted by Ms Gillian Tarbet, seeking a temporary alteration to the hours of service recorded in the Pharmaceutical List for the pharmacy situated at the above address.

In considering the application in accordance with Regulation 8(3) of the National Health Service (General Pharmaceutical Services) (Scotland) Regulations 1995 as amended, the Committee had to determine whether the temporary alteration of hours would affect the adequacy of services in the neighbourhood in which the premises were located.

CONCLUSION

The Committee noted that the applicant sought to reduce her current hours of service by closing on Saturday 27 December 2003 and 3 January 2004. This proposal, if granted, would result in the contractor providing hours of service outwith the current Model Hours of Service Scheme.

The Committee noted that the applicant's proposal was to close the pharmacy completely on both Saturdays, leaving the pharmacy open only three days each week; from 9.00pm to 6.00pm – Monday – Wednesday. The Committee noted that the reason behind the applicant's request appeared to be that they are normally only open for four hours and their only patients (with the very odd exception) are methadone patients and the local GP was happy for these patients to get four day prescriptions. The Committee did not agree that this was in itself a sufficient reason to grant the application and this would mean patients receiving methadone would require a four day prescription whilst the pharmacy was closed.

The Committee were informed that the GEMS services would provide cover from 6.00 p.m. on Christmas Eve until 7.00 a.m. on Monday 29 December 2003, Committee agreed that particularly at this time of year, patients sought advice and medicines from their pharmacies for minor ailments. It would be helpful to avoid a four day prescription for patients requiring methadone and patients would therefore expect their pharmacy to be open.

While the Committee were aware that they had recently introduced a flexibility into the Model Hours of Service Scheme provided by contractors, they did not consider this application to be appropriate under the new arrangements.

Given the above the Committee agreed with the Area Pharmaceutical Committee that granting the applicant's proposals would effect the overall provision of services, and accordingly decided to refuse the application.

DECIDED/-

That the applicant's request to temporarily provide a level of service outwith that stipulated by the newly revised Model Hours of Service Scheme be refused.

**Family Health
Services Officer**

iii) **Case No: PPC/COH/3/2003 – Lloyds Pharmacy, 261 Castlemilk Road, Glasgow, G44 4LE.**

The Committee were asked to consider an application submitted by Mr Dhiren Patel, seeking a temporary alteration to the hours of service recorded in the Pharmaceutical List for the pharmacy situated at the above address.

In considering the application in accordance with Regulation 8(3) of the National Health Service (General Pharmaceutical Services) (Scotland) Regulations 1995 as amended, the Committee had to determine whether the temporary alteration of hours would affect the adequacy of services in the neighbourhood in which the premises were located.

CONCLUSION

The Committee noted that the applicant sought to reduce his current hours of service by closing on Saturday 3 January 2004. This proposal, if granted, would result in the contractor providing hours of service outwith the current Model Hours of Service Scheme.

The Committee noted that the applicant's proposal was to close the pharmacy completely on Saturday, leaving the pharmacy open only three days that week; from 9.00pm to 6.00pm – Monday – Wednesday. The Committee noted that the reason behind the applicant's request appeared to be due to staff shortages. The Committee did not agree that this was in itself a sufficient reason to grant the application and this would mean patients receiving methadone would require a four day prescription whilst the pharmacy was closed.

The Committee were informed that the GEMS services would provide cover from 6.00 p.m. on Christmas Eve until 7.00 a.m. on Monday 29 December 2003, Committee agreed that at this time of year, patients sought advice and medicines from their pharmacies for minor ailments. It would be helpful to avoid a four day prescription for patients requiring methadone.

While the Committee were aware that they had recently introduced a decision to amend the flexibility into the Model Hours of Service for contractors, they did not consider this application to be appropriate under the new arrangements.

Given the above the Committee agreed with the Area Pharmaceutical Committee that granting the applicant's proposals would effect the overall provision of services, and

accordingly decided to refuse the application.

DECIDED/-

That the applicant's request to temporarily provide a level of service outwith that stipulated by the newly revised Model Hours of Service Scheme be refused.

**Family Health
Services Officer**

7. BEARSDEN & MILNGAVIE ROTA

The Committee learned that six pharmacies currently participate in the Sunday rota service within Bearsden and Milngavie and that this rota is financially supported by the Trust.

This service was previously discussed at the Pharmacy Practices Committee meeting of 20 March 2003, at which it was suggested there was no longer a need for this rota service.

Before making their decision, the PPC considered the views of the participating Pharmacists and GP's in Bearsden and Milngavie who had provided written representation to the Trust.

Members noted that there was a high percentage of local residents in the area who were car owners and took into consideration the number of pharmacies now open on Sundays within Greater Glasgow.

DECIDED/-

In considering the above information, all members agreed that the rota service for Bearsden and Milngavie is no longer required and would be discontinued at the end of the current year.

**Family Health
Services Officer**

8. DECISION OF PPC ON ORAL HEARINGS

Currently the PPC in accordance with Schedule 3 Para 2 (2) considers applications received under Regulation 5(10) in such a manner as it thinks fit. The decision is taken by the entire Committee.

The Committee had looked at options to reduce the timescale taken to process applications, and considered whether the Director of Pharmacy could perhaps suggest when an oral hearing could be dispensed with.

DECIDED/-

After a full discussion the Committee agreed that the decision making process remain with the PPC and that the PPC be provided with information regarding previous applications applicable to each case.

**Family Health
Services Officer.**

9. PROVISIONAL PROGRAMME OF MEETINGS 2004

Members were issued with and noted the provisional dates for the programme of PPC meetings scheduled for 2004.

10. AOCB

i) Neeraj Salwan, 14 Barholm Square, Glasgow, G33.5

The Committee were informed that a previous decision made by the PPC at it's meeting

on 20 March 2003 to grant a pharmaceutical contract to the above applicant for inclusion in the Trust's pharmaceutical list at the above address had subsequently been withdrawn by the applicant who had learned that the premises were to be demolished.

ii) Elizabeth Roddick, 10 McLaren Place, Glasgow, G44

The Committee were informed that a previous decision to reject the above made by the PPC at its meeting on 19 September 2002 to grant a pharmaceutical contract to the above applicant for inclusion in the Trust's pharmaceutical list at the above address, had been overturned by the National Appeal Panel. The PPC were informed that the Applicant had now submitted the necessary information required on form B and would commence provision of pharmaceutical services at the above address on 29 November 2003. The Pharmacy would trade as New Life Pharmacy and Healthcare Centre.

iii) E Moss Ltd, 1033 Shettleston Road, Glasgow, G32 7PB

The Committee were informed that a previous decision made by the PPC at its meeting on 11 November 2002 to grant a minor relocation to the above applicant for 1041 Shettleston Road, Glasgow. The PPC were informed that the Applicant had informed the Trust in a letter dated 11 November 2003 that they would be unable to open the pharmacy within the timescale offered by the Trust. Members noted that the Trust were unable to offer a further extension to the time limit to relocate and had since removed Moss's name from the provisional list.

iv) Carol Anderson, 672 Eglinton Street, Glasgow, G5 9RP

The Committee were informed that no appeal had been lodged against a previous decision made by the PPC at its meeting on 18 September 2003 to reject an application for inclusion onto the Trust's pharmaceutical list at the above address.

11. DATE OF NEXT MEETING

22 January 2004 @ 1.30 p.m.

Board Room

Trust HQ

Gartnavel Royal Hospital

1055 Great Western Road

Glasgow