







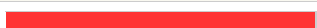


# Scottish Health Council would like your views on Greater Glasgow and Clyde's Third Sector Event for Moving Forward Together

About you





1. Which group best describes you? (Please choose one box you feel best represents how you are responding to this questionnaire)

						Response Percent	Response Total	
1	Member of the public*					2.44%	1	
2	Patient or service user*					12.20%	5	
3	Carer, friend or family member*					0.00%	0	
4	Third Sector organisation					58.54%	24	
5	Voluntary or community group					7.32%	3	
6	NHS or Social Care Staff or Service Provider					12.20%	5	
7	Elected representative (e.g. councillor, MSP)					0.00%	0	
8	Other (please specify):					7.32%	3	
<b>Analysis</b>	Mean:	4.29	Std. Deviation:	1.53	Satisfaction Rate:	47.04	answered	41
	Variance:	2.35	Std. Error:	0.24			skipped	0

2. Prior to this event, were you aware of Greater Glasgow and Clyde's plans to transform health and social care services, as part of Moving Forward Together?

						Response Percent	Response Total	
1	Yes					65.85%	27	
2	No					24.39%	10	
3	Unsure					9.76%	4	
<b>Analysis</b>	Mean:	1.44	Std. Deviation:	0.66	Satisfaction Rate:	21.95	answered	41
	Variance:	0.44	Std. Error:	0.1			skipped	0

3. If yes, how have you heard about Moving Forward Together?(Please tick all that apply)

						Response Percent	Response Total
1	Member of the Stakeholder Reference Group					18.18%	6
2	via Third Sector organisation					42.42%	14
3	via voluntary or community group					9.09%	3
4	via elected representative (e.g. councillor, Member of Scottish					3.03%	1

### 3. If yes, how have you heard about Moving Forward Together?(Please tick all that apply)

		Response Percent	Response Total
	Parliament)		
5	From a member of staff	0.00%	0
6	Received information from NHS or Health and Social Care Partnership	39.39%	13
7	Social media (Facebook/Twitter)	6.06%	2
8	Greater Glasgow and Clyde website	0.00%	0
9	Newsletter (e.g. HealthNews)	12.12%	4
10	Other (please specify):	12.12%	4
<b>Analysis</b>	Mean: 6.52 Std. Deviation: 4.22 Satisfaction Rate: 56.57	answered	33
	Variance: 17.83 Std. Error: 0.74	skipped	8

### 3. Today's event - 19 June 2019



#### 4. Do you feel that the reasons for considering changes to health and social care services in Greater Glasgow and Clyde were clearly explained?

		Response Percent	Response Total
1	Yes	94.87%	37
2	No	0.00%	0
3	Unsure	5.13%	2
<b>Analysis</b>	Mean: 1.1 Std. Deviation: 0.44 Satisfaction Rate: 5.13	answered	39
	Variance: 0.19 Std. Error: 0.07	skipped	2

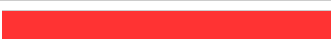


#### 5. If you answered 'no' or 'unsure' what additional information would have been helpful?

		Response Percent	Response Total
1	Open-Ended Question	100.00%	3
1	22/06/2019 22:53 PM ID: 120233559	The information could have been 'signed' in BSL thus making it accessible for all.	
2	22/06/2019 23:26 PM ID: 120234192	I think the event is more focused on the future, and it was probably deliberate, and some reasonable assumptions that interested parties know about budget and dependency issues.	
3	23/06/2019 22:20 PM ID: 120269882	Very well explained	
		answered	3
		skipped	38

## 6. Do you feel you were given the opportunity to give your views?

						Response Percent	Response Total	
1	Yes					97.56%	40	
2	No					0.00%	0	
3	Unsure					2.44%	1	
<b>Analysis</b>	Mean:	1.05	Std. Deviation:	0.31	Satisfaction Rate:	2.44	answered	41
	Variance:	0.1	Std. Error:	0.05			skipped	0

## 7. How well do you feel your views were listened to?

						Response Percent	Response Total	
1	fully listened to					68.29%	28	
2	partially listened to					24.39%	10	
3	not listened to					0.00%	0	
4	unsure					7.32%	3	
<b>Analysis</b>	Mean:	1.46	Std. Deviation:	0.83	Satisfaction Rate:	15.45	answered	41
	Variance:	0.69	Std. Error:	0.13			skipped	0




Please tell us why you feel this way: (24)

1	22/06/2019 21:55 PM ID: 120232207	Opportunity was provided to express my views on relevant areas.
2	22/06/2019 22:02 PM ID: 120232382	More emphasis on role of carers should be included in Moving Forward Together. My views were listened to and recorded.
3	22/06/2019 22:08 PM ID: 120232440	My views - but sometimes it fell on deaf ears! As if I was putting my point across for it to be spoke over at times
4	22/06/2019 22:10 PM ID: 120232616	Great discussion, asking questions that were relevant to changes.
5	22/06/2019 22:12 PM ID: 120232653	People were listening
6	22/06/2019 22:16 PM ID: 120232743	Everyone got the chance to comment and all comments were recorded by a scribe. I felt all comments were valued and taken seriously.
7	22/06/2019 22:25 PM ID: 120232884	Opportunity to attend our organisation members meeting to further listen to their views about how best to change to be fully inclusive of hard to reach groups.
8	22/06/2019 22:38 PM ID: 120233233	Clear notes taken for feedback. Same issues running across various agencies.
9	22/06/2019 22:47 PM ID: 120233423	Good discussion involving ALL participants Feedback from facilitator/note taker
10	22/06/2019 22:53 PM ID: 120233559	We were a bit rushed and the noise in the room meant it was difficult to hear.
11	22/06/2019 22:59 PM ID: 120233634	The attention paid by the staff to what I had to say.
12	22/06/2019 23:02 PM ID: 120233719	Strong views at large table, hard to get the opportunity to speak.
13	22/06/2019 23:06 PM	Opportunity to listen to others' views and share your own




## 7. How well do you feel your views were listened to?

			Response Percent	Response Total
	ID: 120233794			
14	22/06/2019 23:07 PM ID: 120233843	The table top discussion allowed for this		
15	22/06/2019 23:11 PM ID: 120233894	The meeting was relaxed and informal. I understand this is a large and difficult process, but feel that views and opinions are being listened to.		
16	22/06/2019 23:12 PM ID: 120233968	Good facilitator at table and encouraged to participate.		
17	22/06/2019 23:17 PM ID: 120234027	Too much information being provided. Recipients seemed a bit overwhelmed.		
18	22/06/2019 23:21 PM ID: 120234118	one person dominated the group somewhat.		
19	22/06/2019 23:26 PM ID: 120234192	Who knows - depends on what happens. Can't tell from the day listening will lead to change or good feedback on why no change.		
20	23/06/2019 22:10 PM ID: 120269600	The facilitator listened and took notes with our points.		
21	23/06/2019 22:15 PM ID: 120269749	Just too early in our engagement in the process to ascertain if our views have been heard and implemented.		
22	23/06/2019 22:16 PM ID: 120269833	We had a very good table top discussion.		
23	23/06/2019 22:20 PM ID: 120269882	Great group - listened to each other and given the 'opportunity to participate'		
24	23/06/2019 22:30 PM ID: 120270064	It is good to know and be allowed to keep NHS aware of 'personal' and 'marginalised' groups who may not, or want to access the 'digital' and 'virtual' world!		



## 8. Do you feel the next steps in this process have been clearly described?

			Response Percent	Response Total				
1	Yes		51.28%	20				
2	No		23.08%	9				
3	Unsure		25.64%	10				
<b>Analysis</b>	Mean:	1.74	Std. Deviation:	0.84	Satisfaction Rate:	37.18	answered	39
	Variance:	0.7	Std. Error:	0.13			skipped	2

### 9. Have you been told how you will receive feedback from this event?

		Response Percent	Response Total
1	Yes		41.03% 16
2	No		43.59% 17
3	Unsure		15.38% 6
<b>Analysis</b>	Mean:	1.74	Std. Deviation: 0.71
	Variance:	0.5	Std. Error: 0.11
		Satisfaction Rate: 37.18	answered: 39
			skipped: 2

### 10. After this meeting, do you intend to continue your involvement in Greater Glasgow and Clyde's programme for Moving Forward Together?

		Response Percent	Response Total
1	Yes		89.74% 35
2	No		0.00% 0
3	Unsure		10.26% 4
<b>Analysis</b>	Mean:	1.21	Std. Deviation: 0.61
	Variance:	0.37	Std. Error: 0.1
		Satisfaction Rate: 10.26	answered: 39
			skipped: 2

### 11. What I wish I had said at the meeting but didn't...

		Response Percent	Response Total
1	Open-Ended Question	100.00%	12
1	22/06/2019 22:08 PM ID: 120232440	Hospitals in my opinion don't send people home as much as you make out ie they can walk 50 yards, but I take seizures and I've been released more than 1 time totally unfit and ended back in due to more seizures.	
2	22/06/2019 22:19 PM ID: 120232819	The public are aware of health and social care - aware of their needs. Good communication is even more important with more involvement of the 3rd sector.	
3	22/06/2019 22:25 PM ID: 120232884	For deafblind people accessing information is a real barrier. Many have other health conditions over and above deafblindness/dual sensory loss. For them to be able to manage their health and keep well it is vital that they can have information in their preferred communication and know where to go for support. Discussions were mainly concentrating on health services and how third sector can connect with public - in terms of integration. How will social care link in with the Moving Forward Together strategy?	
4	22/06/2019 22:38 PM ID: 120233233	If not IT user, how do I get feedback?	
5	22/06/2019 22:50 PM ID: 120233473	The videos shown were not BSL signed or subtitled. Not sure how deaf/hard of hearing people could contribute. Venue and location very poor for disabled people's access - please consider this more in future!	
6	22/06/2019 22:59 PM ID: 120233634	Happy with the opportunity to speak	
7	22/06/2019 23:17 PM	I'd like to be involved in constructive discussion/meetings with more substance and	

## 11. What I wish I had said at the meeting but didn't...

			Response Percent	Response Total
	ID: 120234027	focus on the change. Working through specifics, not generalist issues.		
8	22/06/2019 23:26 PM ID: 120234192	I said what I felt would be useful.		
9	23/06/2019 22:07 PM ID: 120269526	Too long spent for world café and networking - bit of time waster!		
10	23/06/2019 22:12 PM ID: 120269683	Had to ask if presentation slides are to be emailed - yes on request!		
11	23/06/2019 22:20 PM ID: 120269882	We had a great chance to say what was relevant and interesting in our group.		
12	23/06/2019 22:30 PM ID: 120270064	I would like to have commented on the culture of trying to 'fix people', and look to removing barriers. Supporting people to engage in the community would be a cheaper alternative than supplying medication to 'fix' the problem. Is mental health further exacerbated through medication than personal approach e.g. Deafblind benefits greatly from personal support to take them away from internalising their problems, as opposed to given expensive medication.		
			answered	12
			skipped	29