



We're
listening

Your voice has power,
please use it.

For further information visit
www.nhsggc.scot/speakup



If you have concerns about issues affecting your working life, the quality of service we offer or the care provided to our patients, we're here to listen. There are a number of ways you can raise your concerns:

Management and Peer Support



Managers and Leaders

If you have an issue, your line manager is there to support you. Please speak to your immediate line manager or another member of the management team.

Confidential Contacts

Our team of confidential contacts will listen to your concerns and help you to determine the best course of action to resolve the issue and escalate your concerns.

HR Support and Advice Unit

The unit is there to support all staff. Call **0141 278 2700** Monday to Friday from 9am - 5pm.

You can also raise a query through the self-service portal at https://nhsns.service-now.com/ggc_hr

Report via Datix

It is vital that we all play a role to report all incidents and near misses no matter how small we think they might be.

Visit: <http://datix.xggc.scot.nhs.uk/datix/live/index.php>

Health, Wellbeing and Spiritual Support



Occupational Health

If you are experiencing health and wellbeing issues, our occupational health team, including our clinical psychologists will support you when you need it most.

Chaplaincy Service

The service is there to provide compassionate, person-centred spiritual and wellbeing support to staff from all backgrounds, faiths or beliefs.

Whistleblowing



Whistleblowing is a way you can formally raise concerns about an issue that is in the public interest, such as patient safety or suspected malpractice.

You can find out more information about the whistleblowing process by visiting National Whistleblowing Standards | INWO (spsso.org.uk).

To submit a formal whistleblowing concern, please email ggc.whistleblowing@ggc.scot.nhs.uk.

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